

Childcare provision in Herefordshire

Herefordshire Council childrens wellbeing would like to gather your view on your experience of seeking childcare in Herefordshire. This is important to us so we can support you in finding the right childcare that meets your needs and supports you to access training, education or employment. The results will help us to gain a better understanding of childcare across Herefordshire and any identified gaps in provision. Please can you spend a few minutes to complete the survey.

Please note that any information you provide will be treated as strictly confidential and will only be used for the purposes described above. It will not be shared with any other parties. Any comments provided may be included in anonymous form in any published results.

Your personal information will be held and used in accordance with the Data Protection Act 2018. The council will not disclose such information to any unauthorised person or body but, where appropriate, will use such information when improving its various functions and services.

If you need help to understand this document, or would like it in another format or language, please e-mail: jstephens@herefordshire.gov.uk

1. Have you used or searched for childcare using the online Herefordshire Family Information Service childcare directory?

Yes

No

Not sure

If no, where did you find your childcare? Please tick all that apply.

Friends and family

Childminder/nursery

Council customer services

Local library

Other, please specify below

2. What formal childcare services are you looking for? Please tick all that apply.

Day nursery

After school club

Sessional/pre school playgroup

Breakfast club

Maintained nursery school or class

Holiday playscheme

Nursery unit of an independent school

Specialist holiday playscheme for disabled children

Nanny or au pair

Creche

Registered childminder

Other, please specify below:

3. Did you find the childcare you were looking for? Please tick all that apply.

- I found all the childcare I was looking for*
- I found some of the childcare I was looking for*
- I didn't find any of the childcare I was looking for*
- I'm still looking for the right childcare*
- My circumstances changed and I didn't need the childcare I was looking for*
- Other, please specify below*

4. Did you have trouble finding childcare?

- Yes No

If you had trouble finding childcare, please answer questions 5 and 6. If you didn't have trouble finding childcare, please go to question 7.

5. Please tell us what type of childcare you had trouble finding, and what age group it was for.

- | | |
|---|---|
| <input type="checkbox"/> <i>Day nursery</i> | <input type="checkbox"/> <i>Maintained nursery school or class</i> |
| <input type="checkbox"/> <i>0-2 years</i> | <input type="checkbox"/> <i>nursery unit of an independent school</i> |
| <input type="checkbox"/> <i>3-4 years</i> | <input type="checkbox"/> <i>Nanny or au pair</i> |
| <input type="checkbox"/> <i>5-7 years</i> | <input type="checkbox"/> <i>Registered childminder</i> |
| <input type="checkbox"/> <i>8-11 years</i> | <input type="checkbox"/> <i>After school club</i> |
| <input type="checkbox"/> <i>12-14 years</i> | <input type="checkbox"/> <i>Breakfast club</i> |
| <input type="checkbox"/> <i>Childcare for disabled children upto 18 years</i> | <input type="checkbox"/> <i>Holiday playscheme</i> |
| <input type="checkbox"/> <i>Sessional/preschool playgroup</i> | <input type="checkbox"/> <i>Specialist holiday playscheme for disabled children</i> |
| | <input type="checkbox"/> <i>Creche</i> |

6. Why do you think you had trouble finding childcare? Please tick all that apply.

- Too expensive*
- Location of childcare not suitable*
- Hours of childcare offered not suitable*
- Did not receive enough information from the Family Information Service*
- Not satisfied with the quality of the childcare*
- The childcare services couldn't cater to my child's needs*
- Other, please specify below:*

If you found some or all of the formal childcare that you were looking for, please answer questions 7 and 8. If you didn't find any formal childcare, please go to question 9.

7. If you did find any of the formal childcare you were looking for, please tell us what kind of childcare it was and for what age group.

- | | |
|--|--|
| <input type="checkbox"/> Day nursery | <input type="checkbox"/> Nanny or au pair |
| <input type="checkbox"/> 0-2 years | <input type="checkbox"/> Registered childminder |
| <input type="checkbox"/> 3-4 years | <input type="checkbox"/> After school club |
| <input type="checkbox"/> 5-7 years | <input type="checkbox"/> Breakfast club |
| <input type="checkbox"/> 8-11 years | <input type="checkbox"/> Holiday playscheme |
| <input type="checkbox"/> 12-14 years | <input type="checkbox"/> Specialist holiday playscheme for disabled children |
| <input type="checkbox"/> Childcare for disabled children upto 18 years | <input type="checkbox"/> Creche |
| <input type="checkbox"/> Sessional/preschool playgroup | <input type="checkbox"/> Other, please specify below: |
| <input type="checkbox"/> Maintained nursery school or class
nursery unit of an independent school | |

8. To what extent do you agree or disagree that 'the childcare was easy to find'.

- Agree Neither agree nor disagree Disagree

9. Did you find information from the Family Information Service website or helpline useful?

- Yes No

If yes, did you find your childcare?

- Yes No

About you

This information helps us to ensure that our services are accessible to all. It will only be used for the purpose of statistical monitoring, treated as confidential and not used to identify you.

10. Are you a lone parent?

- Yes No

11. Please tell us your age

- | | |
|---|-----------------------------------|
| <input type="radio"/> Under 20 years | <input type="radio"/> 20-25 years |
| <input type="radio"/> 26-35 years | <input type="radio"/> 36-45 years |
| <input type="radio"/> 46 years and over | |

12. Please tell us about your household's working arrangements. If you or your spouse/partner are on maternity leave, please tick your planned working arrangements. Please tick all that apply.

	You	Your spouse/partner
Working full time	<input type="checkbox"/>	<input type="checkbox"/>
Working part time	<input type="checkbox"/>	<input type="checkbox"/>
Looking after the home or family (not in or looking for employment or training)	<input type="checkbox"/>	<input type="checkbox"/>
Currently training or studying full time	<input type="checkbox"/>	<input type="checkbox"/>
Currently training or studying part time	<input type="checkbox"/>	<input type="checkbox"/>
Looking for work	<input type="checkbox"/>	<input type="checkbox"/>
Other	<input type="checkbox"/>	<input type="checkbox"/>

13. If you or your spouse/partner are not working or training, is this because of a problem with childcare?

- Yes
 No
 Not applicable

If yes, please tell us more:

14. How would you describe your ethnic group?

- White British/English/Welsh/Scottish/Northern Irish
 Other White (please specify)
 Any other ethnic group (please specify)

Other White (please specify)

Any other ethnic group (please specify)

15. Please tell us your approximate, annual household income, before tax and national insurance deductions.

- Below £16,190
 Between £25,001 and £35,000
 Between £16,190 and £25,000
 Over £35,000

16. Please provide your full postcode to help us understand where services are needed across Herefordshire. We will not use this to identify you and the answers you have given will remain confidential.

Thank you for completing this questionnaire