

Integrated sexual health service for Herefordshire

Herefordshire Council currently provides three sexual health services:

- Information and advice about sexual health
- Testing and treatment for infection
- Free contraception

You can access some of these services at community pharmacies, but most are available from the sexual health clinic in Commercial Road, Hereford.

We are currently reviewing the services we have in Herefordshire and we will use the information gathered in this questionnaire to help us make decisions about any changes we may need to make.

How will this information be used?

Any information you provide will be held and used in accordance with the Data Protection Act 2018 for the purposes set out above. The information you provide will not be shared with any third parties, but where appropriate, it will be used to support the planning of services and the continuous improvement of various functions. For further information, please visit Herefordshire Council website.

Section 1: Access

Have you used the Integrated Sexual Health Service in Commercial Road Hereford since December 2015?

- Yes
- No

Have you used the drop-in clinic or do you prefer to book an appointment in advance?

- Used drop-in*
- Prefer to book in advance*
- No Preference*

Thinking about the drop-in clinics, when would you prefer these to be available? (please tick all that apply)

- Every day*
- 2-3 times per week*
- Once per week*
- During the evening*
- During the weekend*

Have you had problems visiting a clinic due to transport difficulties?

- Yes No

If you booked an appointment in advance were you able to be seen when you wanted to be?

- Yes No

Section 2: Treatment

What was your main reason for attending the Integrated Sexual Health Service?
(please tick all that apply)

- Testing for STI's*
 Contraception
 Advice and information
 Treatment for STI's

Have you attended the service for one to one support as well as testing or treatment?

- Yes
 No

Section 3: Location

If more sexual health services were available in community pharmacies for example; contraception pill, testing kits as well as emergency contraception. Would you use these instead of attending the main clinic?

- Yes No

Where would you like to be able to access treatment at community pharmacies?
(please tick all that apply)

- Hereford City*
 Leominster
 Ross-on-Wye
 Ledbury
 Kington
 Bromyard
 Golden Valley
 Weobley

Section 4: Online testing

Have you used the online testing kits?

- Yes No

If your answer was yes would you use this method of testing again in the future?

- Yes No

Would you recommend online testing kits to others?

- Yes No

Section 5: Further information

If there is anything else you would like to tell us please use the space below.

Thank you for completing the questionnaire. It would be helpful if you could tell us a bit about yourself so that we can better understand where services should be located. You do not need to give us your name and we will never share this information.

Are you

- Male
 Female
 Prefer not to say

Your age

- Under 15 years
 15-19 years
 20-24 years
 25-34 years
 35-44 years
 45-49 years
 50+ years

Postcode (first 3 characters only)

Thank you

**Please return your completed questionnaire to the following address
(no stamp required):
Herefordshire Council Research Team, FREEPOST SWC4816, PO Box 4,
Hereford, HR4 0BR.**