

# Children's Wellbeing Networking Event

Wednesday 20<sup>th</sup> June 2018



## Early Help Approach WISH



# Welcome & Housekeeping



**Richard Watson**  
**Children's Joint Commissioning Manager**

# Introduction

**Cllr. Elissa  
Swinglehurst**

Cabinet Member for  
Children and Young  
People's Wellbeing

Chair of CYP  
Partnership Board



# Context



**Amanda Price**

**Children's Commissioning and Contracting Lead**

# Herefordshire Children and Young People's Plan 2018 - 2023

## Our vision for Children and Young People in Herefordshire

We will work to ensure that:

**'The children and young people of Herefordshire have a great start in life and grow up healthy, happy and safe within supportive family environments'.**

Draft areas of focus for the next 5 years...





Early Help Approach  
Herefordshire  
20<sup>th</sup> June 2018

Nicky Turvey  
Early Help Manager

# Early Help Approach Herefordshire 2018

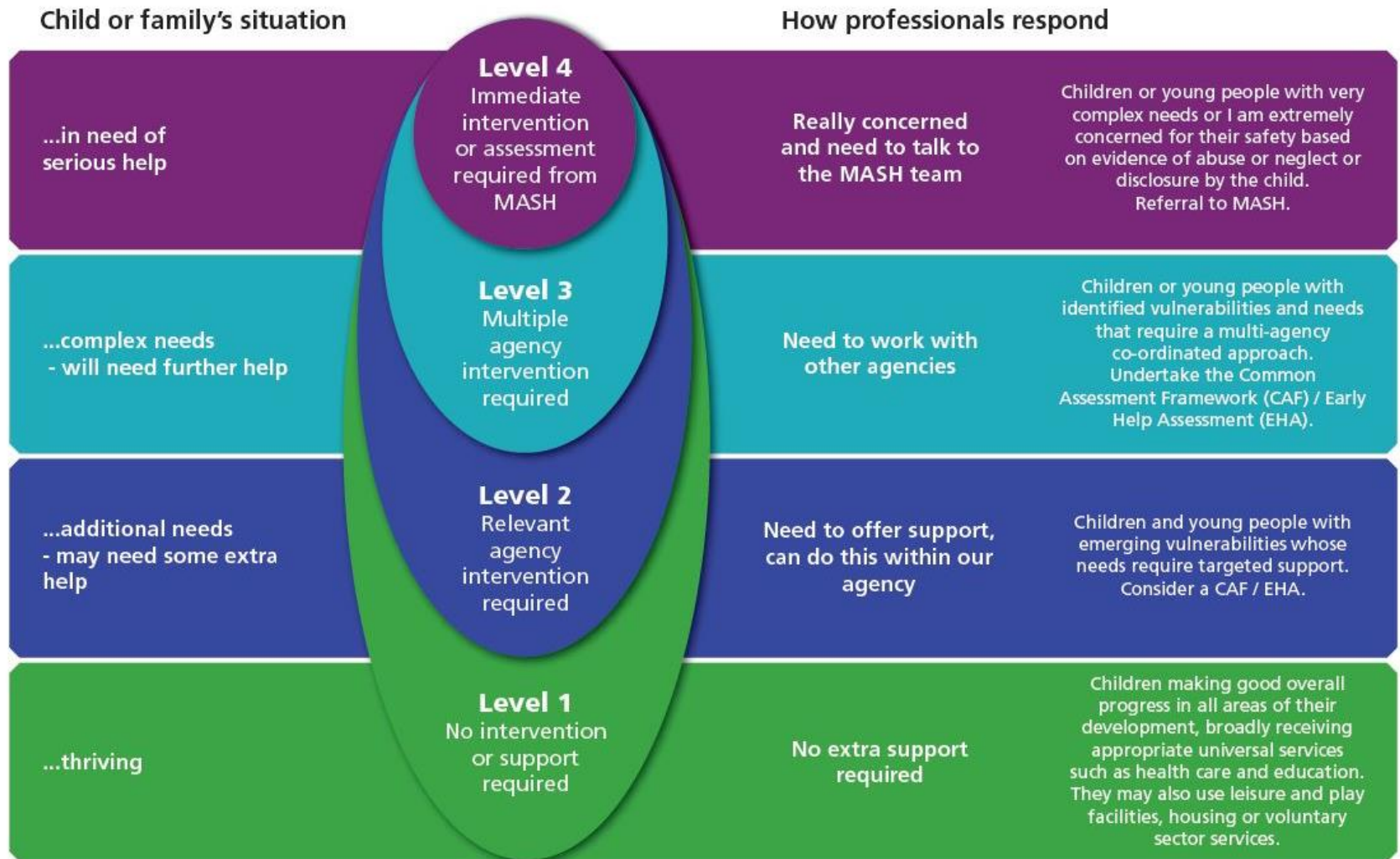
- **What is early help?**
- Early help is designed to provide help for children and families as soon as problems start to emerge or when there's a strong likelihood that problems will emerge in the future.
- In Herefordshire, our aim is to provide the right support at the right time to meet a family's needs. This will help to improve the family's outcomes and build resilience to enable them to find their own solutions to any future challenges they may face.



# What is Herefordshire's Approach?

- Our approach is aimed at all families with a child / children aged 0 to 19 years old or up to 25 years old for those with special educational needs and disabilities (SEND) and is linked to the Herefordshire levels of Need threshold and the Families First Programme.
- Early Help supports levels 2 & 3 on the Herefordshire levels of need.
- Level 1 is for all families: Information, advice and support is offered through universal services such as schools, GPs, early year's provision, colleges and health visitors. WISH.
- Level 4 – Safeguarding.

# Herefordshire Levels of Need



# Early Help supports level 2 and 3

<p><b>Levels 2 and 3</b></p> <p><b>Children or young people with identified or emerging needs that require a co-ordinated approach</b></p>	<p><b>For families with emerging issues and more complex needs: An assessment of the whole family's needs helps both the family and the services supporting them to work together more effectively.</b></p> <p><b>An Early Help Assessment is completed by a professional of the family's choice and a package of support is agreed with them, such as additional help and support via early year's settings, children's centre services, school, health visitor, school nurse, counselling, specialist family support, Vennture4Family or Homestart volunteer.</b></p>
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# Examples of support available

- Parenting advice and support
- Help with getting a job or accessing benefits
- Budgeting and debt management support
- Support with mental health issues
- Support to access other services which may provide additional help
- Evidence based parenting courses: Solihull, Triple P standard and teen
- Specialist assessment and support for Young Carers
- Early Help telephone support **01432 260261**

# Early Help data

- At the end of March 2018 – **552** active early help cases with 76 new cases registered in March 2018.
- Families First programme 2015 – 2020
  - 895** families have been identified and engaged
  - 198** families have achieved sustainable changes in all identified areas for a minimum of 6 months.

# Early Help Strategy 2018 forwards

- The 2015-2018 strategy is now up for review and revision.
- As Early Help is all of our responsibility your help and support in completing this is essential.

# Exploring the local offer - workshops

Typical examples of early help cases

1. What is on offer?
2. What are the gaps?
3. What could have prevented these families needing support?

Also consider – what can help us be more effective in preventing need?



**Welcome to WISH**  
June 2018



# What WISH provides

- An online gateway for wellbeing information, services, events, activities and groups to help people stay independent, happy and healthy
- Signposting to local and national organisations
- Details on a broad range of local services
- Help to connect people to their communities

# A new look WISH

- Easy to navigate
- More wellbeing information and signposting
- Improved search results
- Quick and easy provider registration process
- Local events and activities calendar
- News section

# Proposed future developments

- A re-designed and easier to use service directory
- A map based search function
- A comprehensive newsroom feature
- The opportunity to participate in feedback surveys

# How WISH can help

- WISH contains hundreds of information pages, covering a wide range of areas:
  - Children and families
  - Special educational needs and disability (local offer)
  - Keeping well, staying healthy
  - Looking after someone
  - Support and care



Keeping well, staying healthy



Children and families



Looking after someone



Things to do

Local Offer



Special Educational Needs and Disability



Keeping safe



Support and care



Learning, work and volunteering



Money and Legal matters



Housing and accommodation



Equipment, adaptations and technology



Transport, travel and mobility

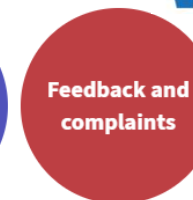
# How WISH can help

- WISH also covers:
  - Support for parents and carers
  - Child development
  - Safeguarding children
  - Education, health and care plans
  - Respite, short breaks and activities

Plus so much more...

## Local Offer

Is the support, services and information available for children and young people, from birth to 25 years, with Special Educational Needs and Disabilities (SEND) and their families.



Local Offer

About Special Educational Needs and Disability

Local Offer

Childcare

Local Offer

Educational support

Local Offer

Health

Local Offer

Social care

Local Offer

Respite, short breaks and activities

Local Offer

Education, health and care plans, funding and budgets

Local Offer

Information, advice and support

Local Offer

Preparing for adulthood

<https://my.multime.com>

# Promoting your service on WISH

- Have you registered your service / organisation?
- Do you advertise your events and activities?
  - It's quick and easy to do and it's **free!**
  - It's growing on a daily basis with more contributors and users



# We need your help!

- Do you think WISH provides sufficient information, support and signposting to relevant organisations for children and families?
- What else would you like WISH to offer?
- How could you use WISH to assist you in your role?

[www.WISHHerefordshire.org](http://www.WISHHerefordshire.org)

# Social media

- Don't forget to follow us at WishHereford on...





**[www.WISHerefordshire.org](http://www.WISHerefordshire.org)**

**[info@wisherfordshire.org](mailto:info@wisherfordshire.org)**