

GUIDANCE NOTES FOR DRIVERS

Applicants applying for the grant of a Dual Driver's badge are required to sit and pass the **knowledge and conditions test**, an **English language and numeracy test** prior to a licence being granted.

Please note if you fail the knowledge test there is a re test fee.

YOU WILL TAKE THE TEST VIA VIDEO CONFRENCING BUT YOU MUST BOOK AN APPOINTMENT FIRST.

YOU MUST TAKE THE TEST ALONE AND WON'T BE PERMITTED ANY NOTES/STUDY AIDS. YOU MUST ALSO HAVE YOUR VIDEO AND AUDIO ON AT ALL TIMES

PLEASE CALL TO BOOK AN APPOINTMENT ON 01432 261761 OR EMAIL TAXILICENSING@HEREFORDSHIRE.GOV.UK

The knowledge test consists of 20 questions from 3 categories:

- a) Places of interest (5 questions)
- b) Villages around the county (5 questions)
- c) Conditions (10 questions)

You will be given all information that you need on the above categories; this includes all possible places we could ask in the test. Once you feel confident to take the test, you will then need to book an appointment (see above). The test should take no longer than 45 minutes.

You will be tested on directions to the local towns within the county (Hereford, Leominster, Ross on Wye, Kington, Ledbury and Bromyard).

Here are some example questions from the knowledge test:-

- Demonstrate on the map or describe how you would get from Hereford Train Station to Hereford Police Station.
- Demonstrate on the map or describe where Fownhope is

Here is an example question from the conditions test:-

The second driver photo badge issued by the council should be:-

- a) On the rear bumper of the vehicle
- b) In the glove compartment of the vehicle
- c) On the bonnet of the car
- d) Visible to those being conveyed in the vehicle

The pass mark is set at 80% and you will be required to pass both parts of the test, you will be allowed 3 attempts to pass. In the event of failure on the third attempt then the Licensing Authority will be unable to issue a licence and the process is concluded. An applicant may not re-apply for a period of 12 months. A new application and fee will be required

In order to pass the English and numeracy test, candidates must answer correctly 15 out of 17 questions in spoken English 88% and 5 out of 5 questions, i.e. 100%, in the numeracy section.

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