

Take Away Services

Pubs are still able to offer food and drinks (including alcohol, subject to licensing conditions) for delivery or takeaway while closed to the public.

The guidance for takeaways is that:

- All orders should whenever possible be **pre-ordered** and paid for by debit card.

To make it clear:

- You must ensure that your premises licence authorises the sale of alcohol for **'consumption off the premises'** If it does not then you cannot supply alcohol as part of a delivery service
- In respect of hot food. A licence is only required if you are supplying hot food or drink between the hours of 2300 hours and 0500 hours. If you are supplying during these hours you need to ensure that your licence says (late night refreshment – **outdoors**)
- You must ensure that you comply with all of the conditions attached to your licence.
- If delivery alcohol you should ensure that, you are not supplying people who are under age.
- You should also notify our food registration team that you are now supply a takeaway service. This can be done by emailing ehtsapcommercial@herefordshire.gov.uk
- You should consider the **Social Distancing** requirements. The recommendation is that you accept card payments over the phone and only accept cash as a very last resort. We recommend that you place your delivery outside the customer's door. Step away and then phone the purchaser to advise their delivery is there. If the door opens prior to dropping your delivery, ask the customer to step back to enable the delivery to take place.

Should your licence not show for 'consumption off the premises' or 'outdoors' it may be possible to vary your licence and the Licensing Authority will be able to advise you. They also offer a pre-application service which will speed up the process for you. Details can be found at

https://www.herefordshire.gov.uk/info/200145/business/58/current_licensing_applications/3