



The future of rubbish and recycling services – what residents told us

Herefordshire Council’s rubbish and recycling service will be changing in 2023.

Why are rubbish and recycling services changing?

The rubbish and recycling services will be changing in 2023 because:

- The council’s current rubbish and recycling service contract is coming to an end in 2023
- The government has announced a new national resource and waste strategy and the council will have to ensure it meets the new requirements
- In 2019 the council declared a climate and ecological emergency and has an ambition to make changes for a more sustainable county

During December 2020 to February 2021, the council gathered feedback from Herefordshire residents and businesses about how they use the current rubbish and recycling services, and what they would like from future services.

We would like to thank everybody who took the time to participate. The feedback is summarised below.

To see the full report and a summary of the outcome of the consultation, please go to the council’s website at www.herefordshire.gov.uk/wastesurvey



3,498 residents

responded to the survey on behalf of their household.



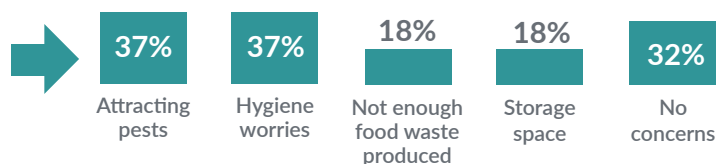
86% agreed

that more needs to be done to reduce rubbish and increase recycling



56% said they would use a weekly food waste collection if provided

Concerns about using the service



99% said they used the green wheeled bin/clear sack for mixed recycling

Top six things people recycle...



96% Plastic bottles



95% Thin card



95% Paper



95% Food and drinks cans



94% Glass bottles and jars



89% Plastic pots



40% put things in recycling that shouldn't be there.

These items include plastic film, kitchen towels, polystyrene, pet food pouches, crisp packets, textiles and batteries.

To find out more about what you can put in your recycling bin/clear sack, and what you should leave out, please see www.herefordshire.gov.uk/recycling



49% said they would be willing to pay for a council garden waste collection service



The consultation presented two options for the future of rubbish and recycling collections

Option 1



- Alternative 3 weekly collection of dry recycling (2 x wheeled bin)
- 3 weekly collection of rubbish
- Fortnightly collection of garden waste
- Weekly collection of food waste

53%

Reasons for preference:

- Bins will be easier to use
- Easier, simple, convenient and straight forward eg. no need to separate materials
- Boxes will create a mess/boxes not covered

Option 2



- Weekly collection of dry recycling (boxes)
- Fortnightly collection of rubbish
- Fortnightly collection of garden waste
- Weekly collection of food waste

47%

Reasons for preference:

- General rubbish/recycling need to be collected more frequently
- More frequently collected
- Easy and simple to use eg. collection schedule

All of the feedback gathered from residents during the consultation will now be considered along with other reports before councillors make a final decision on what future waste services will look like. This decision is expected to be taken in April/May 2021.

For more information about rubbish and recycling services see www.herefordshire.gov.uk/rubbish-recycling