

Parking enforcement annual statistics report 2022-23

Parking enforcement

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Penalty Charge Notice (PCN) Statistics

Higher level and Lower level

	2022/23	%	2021/22	%	2020/21	%
PCN's issued at higher level	8594	39	6404	32	4714	33.5
PCN's issued at lower level	13401	61	13573	68	9367	66.5
Total number of PCN's issued	21995		19977		14081	

PCNs issued by individual contravention codes

PCN description	Code	Number	Higher or Lower Charge (H/L)
On-Street			
Parked in a restricted street during prescribed hours	01	2294	H
Parked or loading/unloading in a restricted street where waiting and loading/unloading restrictions are in force	02	845	H
Parked after the expiry of paid for time	05	667	L
Parked without clearly displaying a valid pay and display ticket or voucher	06	2020	L
Parked with payment made to extend the stay beyond initial time	07	24	L
Parked in a residents' or shared use parking place without either clearly displaying a valid permit or voucher or pay and display ticket issued for that place, or without payment of the parking charge	12	192	H
Parked in an electric charging space during restricted hours without charging	14	10	H
Parked in a permit space without displaying a valid permit	16	400	H
Parked in a resident's or shared use parking place or zone displaying an invalid permit, an invalid voucher or an invalid pay & display ticket	19	49	L
Parked in a loading gap (Miscoding)	20	1	H
Re-parked in the same parking place or zone within one hour (or other specified time) of leaving	22	77	L
Parked in a parking place or area not designated for that class of vehicle.	23	1550	H

PCN description	Code	Number	Higher or Lower Charge (H/L)
Not parked correctly within the markings of the bay or space	24	90	L
Parked in a loading place during restricted hours without loading	25	1191	H
Parking in a special enforcement area more than 50 cm from the edge of the carriageway and not within a designated parking place	26	7	H
Parked in a special enforcement area adjacent to a dropped footway	27	66	H
Parking for longer than permitted	30	2009	L
Parked in a designated disabled persons parking place without displaying a valid disabled person's badge in the prescribed manner	40	1003	H
Parked on a taxi rank	45	490	H
Stopped on a restricted bus stop or stand	47	147	H
Stopped in a restricted area outside a school, a hospital or a fire, police or ambulance station when prohibited	48	2	H
Stopped wholly or partly on a cycle track or lane	49	5	H
Footpath parking (Incorrect code)	62	6	H
Stopped on a pedestrian crossing or crossing area marked by zigzags	99	38	H
Total On-Street PCNs		13183	
Off-Street			
Parked in a loading area	70	10	H
Parked in an electric vehicles charging place during restricted hours without charging	71	9	L
Parked for longer than the maximum period permitted	80	116	L
Parked in a restricted area of a car park	81	77	H
Parked after the expiry of paid for time	82	1852	L
Parked in a car park without clearly displaying a valid pay & display ticket or voucher or parking clock	83	6096	L
Parked with payment made to extend the stay beyond initial time	84	29	L
Parked in a permit bay without clearly displaying a valid permit	85	43	H
Parked beyond the bay markings	86	359	L
Parked in a designated disabled person's parking place without displaying a valid disabled person's badge in a prescribed manner	87	191	H
Parked in a car park or area not designated for that class of vehicle	91	26	H
Parked with engine running	96	4	L
Total Off-Street PCNs		8812	
Total PCNs		21995	

Informal or Formal Representations Made

Number of PCNs informally and formally challenged.

	2022/23	2021/22	2020/21
	PCNs	PCNs	PCNs
PCNs Issued	21995	19977	14081
No of PCNs informally challenged	4892	4203	3081
No of PCNs formal representations	539	498	438
Total number of challenges received	5431	4701	3519

PCNs cancelled / Appeals to adjudicator

Number of PCNs cancelled as a result of informal and formal challenges

	2022/23	2021/22	2020/21
	PCNs	PCNs	PCNs
Number of PCNs formally and informally challenged	4892	4701	3519
PCNs cancelled following an informal challenge	1988	1900	1389
PCNs cancelled following a formal representation	141	135	147
Total cancelled	2129	2035	1532

Cancellation reason (2022/23)

Cancellation reason	Number Cancelled
Valid Permit produced	116
Valid P + D Ticket produced / RingGo	1304
Disabled badge produced	56
CEO error	55
Loading/Unloading	108
Breakdown evidence	13

Mitigating circumstances	384
Machine fault	11
Traffic Penalty Tribunal decision	10
General cancellation	1223
Total cancellations	1997

Appeals to the Traffic Penalty Tribunal

	2022/23	2021/22	2020/21
	PCNs	PCNs	PCNs
Appeals received	17	31	20
Allowed	3	12	5
Rejected	8	14	9
Non-contested	2	5	6

Financial Information

PCNs paid at the full and discounted amounts

PCNs issued and paid	2022/23	2021/22	2020/21
	PCNs	PCNs	PCNs
PCNs issued	21995	19977	14081
PCNs paid	17710	16024	11218
PCNs paid at discounted amount	14457	13132	9389
PCNs paid at full amount	2065	1806	1816

Parking Services Income and Expenditure

Description	2022/23 Value (£)	2021/22 Value (£)	2020/21 Value (£)
Income			
PCN income off street (car parks)	266,821	243,662	145,722
PCN income on-street	399,172	344,325	297,470
Resident parking permits	99,420	104,198	87,433
Parking dispensations	13,037	9,862	6,590
On-street pay and display	385,158	376,721	146,041
Total Income	1,643,711	1,078,768	683,256
Expenditure			
Employee costs	650,716	609,411	640,247
Premises costs	185,365	151,556	142,005
Transport	10,004	9,917	10,900
Supplies and services	69,040	49,005	58,843
Support services	267,852	234,881	218,861
Total expenditure	1,182,977	1,054,770	1,070,856
Surplus	460,734	23,997	-387,600