



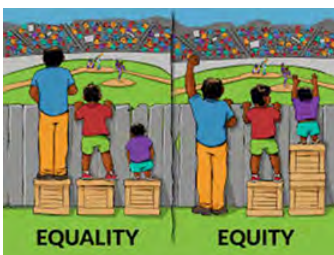
Have your say on new planned changes to the Care and support charging policy.

15th December 2021 to 10th February 2022.



Herefordshire Council is planning changes to Charges for Care and Support

Unlike the NHS, social care isn't usually free. We carry out a means-test called a financial assessment looking at each person's circumstances to work out how much they pay for their care.



There are different rules for charging for care depending on whether a person is receiving care

- in a care home
- in their own home
- or other place.

Central government has rules on how councils must charge for the care, and make plans explaining how they charge



We are doing this to make sure we are always fair, and that everyone pays the right amount for the care services they receive.

We know that each person's circumstances are different

Idea 1

To increase the minimum income guarantee amount (MIG). This is the amount of your income, the government says you need, to meet your living costs.



The new plan will reduce how much people will pay towards care and support charges. We think that whatever your age, if you pay towards your care, you will be better off. You will keep more of your money.

Q1a. Do you think this proposal is likely to make you?
(Please tick)

- Better Off
- Worse Off
- No change

Q1b Tell us what you think

2nd Idea



The minimum income guarantee amount (MIG) will be the same for all people of working age 18 and over. At the moment if you are under 25, you are left with less money for living costs after paying for care. This will be better

Q2a. Do you think this proposal is likely to make you?

Better Off

Worse Off

No change

Q2b Tell us what you think

3rd Idea



This is about how we treat the money you receive in disability benefits if you get the higher rate of Disability Living Allowance or Attendance Allowance. The rules we use now take no notice of some of your money from these disability benefits if you do not have night time care provided by us.

Instead of ignoring some of the money you get because you need care at night we plan to make an allowance for any disability related expenses towards the money you pay for private night time care. This could affect you if you only get help with care from the council during the day and don't pay for night time care. You could pay more.

Q3a Do you think this proposal is likely to make you?

Better Off

Worse Off

No change

Q3b Tell us what you think

4th Idea



Is about charges for short stays in a care home (sometimes called respite care when your Carer has a break or a holiday)

In this new idea we will use the same rules as paying for care and support in your own home, or in the community for up to 8 weeks a year. This will cost you less.

Q4a Do you think this proposal is likely to make you?

Better Off

Worse Off

No change

Q4b Tell us what you think



5th Idea

People with savings or investments worth over £23,500 who ask the council to arrange home care services for them will pay the full cost the council pays.

The council will also charge an admin fee for setting this up.

People who self-fund their care and live in rural areas may have to pay more for care at home.

Q5a Do you think this proposal is likely to make you?

Better Off

Worse Off

No change

Q5b Tell us what you think

What effect will these plans have on charges for your care?

Some people will pay more, but many people will not.



If you would like to speak to someone about your care costs and any changes that might happen, then please call us.

We want to help you: The helpline is: 01432 260009.

You will hear a message asking you for your name, address, postcode, contact details and availability for a telephone discussion. We hope to call you back within three working days.



OR: you can email chargingforcare@herefordshire.gov.uk with your questions or to ask for a paper copy of our survey.

About you

The following information helps us to ensure that our services are accessible to all. It will only be used for the purpose of statistical monitoring, treated as confidential and not used to identify you. You are under no obligation to complete any question in this section of the survey if you do not wish to.

Q8. What is your gender?

- Male Female

Q9. What is your age band?

- 0-15 years 16-24 years 25-44 years
 45-64 years 65-74 years 75+ years

Q10. Are your day-to-day activities limited because of a health problem or disability which has lasted, or is expected to last, at least 12 months?

- Yes-limited a little Yes-limited a lot No

Q11. If yes please specify (tick all that apply)

- Deaf/hard of hearing
 Blind/partially sighted/sensitive to light
 Learning disability or difficulty
 Mental Health
 Progressive/chronic illness (e.g. MS, cancer)
 Mobility difficulties

Q11a. Other (please specify below)

Q12. Are you responding as: (tick all that apply)

- Someone receiving support from Adult Social Care a family carer/informal carer
- A family member or friend of someone receiving support from Adult Social Care a Herefordshire Council employee
- A trade union representative
- A member of the general public
- A provider of services (please specify the name of organisation below)
- A representative from a voluntary sector organisation (please specify the name of organisation below)

Q12a. A provider of services (please specify the name of organisation)

Q12b. A representative from a voluntary sector organisation (please specify the name of organisation below)

Q13. How would you describe your national identity? (Tick as many as apply)

- British English Scottish Welsh
- Other (please specify)

Q14. How would you describe your ethnic group? (Please tick one box only)

- White British/English/Welsh/Scottish/Northern Irish
- Other White (please specify below)
- Any other ethnic group (please specify below)

Q14a. Other White (please specify)

Q14b. Any other ethnic group (please specify)

Q15. Do you feel that you were treated differently (positively or negatively) because of who you are? (e.g. your age, gender, disability or ethnicity)

Yes

No

Thank you for completing the questionnaire

We will use your feedback to help inform our decisions about any changes we make to the Care and Support Charging Policy.

If the proposed changes go ahead and affect you, we will write to you about this at the same time that we write to you about your charges from 11 April 2022 due to any benefit or pension income change

Please return your completed questionnaire to: Herefordshire Council, Care and Support Charging Consultation, Welfare & Financial Assessment Team, Plough Lane, Hereford, HR4 0LE.