

## APPENDICES

### Appendix 1. Herefordshire Pharmaceutical Needs Assessment Development Working Group Membership

Member	Job Title	Organisation
Matthew Fung (Chair)	Public Health Consultant	Worcestershire County Council
Cameron Russell	Advanced Public Health Practitioner	Worcestershire County Council
Kim Elliott	Research Project Manager, Management Information Analytics & Research	Worcestershire County Council
Dr James Rankin	General Practitioner (Partner)	Local Medical Committee (LMC), Pershore Medical Practice
Fiona Lowe	Chief Officer, Community Pharmacy Herefordshire & Worcestershire	Herefordshire & Worcestershire Local Pharmaceutical Committee (LPC)
Margaret Reilly	Engagement Officer	Healthwatch Worcestershire
Christine Price	Chief Officer	Healthwatch Herefordshire
Satyan Kotecha	Local Professional Network (LPN Pharmacy) Chair	NHS England, K&K Healthcare Ltd
Dr Frances Howie	Public Health Consultant	Herefordshire County Council
Darren Plant	Commissioning Manager – Pharmacy/Optometry	NHS England and NHS Improvement West Midlands
Alison Rogers	Governance Pharmacist Medicines Commissioning Team	Herefordshire & Worcestershire Clinical Commissioning Group
Jane Freeguard	Associate Director of Medicines Commissioning	Herefordshire & Worcestershire Clinical Commissioning Group

## Appendix 2. PNA Working Group terms of reference

Date	10/09/2021
Background	<p>1. In 2009 all PCTs were required to prepare a Pharmaceutical Needs Assessment (PNA), for publication by February 2011, to present a picture of pharmaceutical service provision, reviewing access, range and adequacy of service provision and choice of provider.</p> <p>2. The PNA is an assessment of the need for a type of service rather than a service provided by a particular type of contractor. Pharmaceutical services can be provided by Dispensing Doctors, Dispensing Appliance Contractors, Local Pharmaceutical Service Contractors as well as Community Pharmacies</p> <p>3. PNAs are used to guide decisions on which NHS funded services need to be provided by local community pharmacies and other providers.</p> <p>4. PNAs are also relevant when deciding if new pharmacies are needed, in response to applications by businesses, including independent owners and large pharmacy companies. Applications by applicants and existing NHS contractors can be open to legal challenge if not handled properly. As a consequence it is important to have an up to date and locally relevant PNA.</p> <p>5. The NHS regulations of April 2013 state that responsibility has transferred (from PCTs) to Health &amp; Wellbeing Boards (HWB) to produce their first PNA no later than 1st April 2015. Board-level sign-off is required alongside a period of public consultation beforehand. An update is due every 3 years thereafter – for Worcestershire this was 31 March 2018.</p> <p>6. Due to COVID-19 pressures, the requirement to publish the most recent PNA was agreed nationally to be suspended until October 2022.</p> <p>7. The content of PNAs is set out in Schedule 1 of the NHS (Pharmaceutical and Local Pharmaceutical Services) Regulations 2013.</p> <p>The PNA must contain:</p> <ul style="list-style-type: none"> <li>• A statement of the pharmaceutical services provided that are necessary to meet needs in the area;</li> <li>• A statement of the pharmaceutical services that have been identified by the HWB that are needed in the area, and are not provided (gaps in provision);</li> <li>• A statement of the other services which are provided, which are not needed, but which have secured improvements or better access to pharmaceutical services in the area;</li> <li>• A statement of the services that the HWB has identified as not being provided, but which would, if they were to be provided, secure improvements or better access to pharmaceutical services in the area;</li> </ul>

	<ul style="list-style-type: none"> <li>• A statement of other NHS services provided by a local authority, the NHS Commissioning Board (NHS England), a Clinical Commissioning Group (CCG) or an NHS Trust, which affect the needs for pharmaceutical services;</li> <li>• An explanation of how the assessment has been carried out (including how the consultation was carried out);</li> <li>• A map of providers of pharmaceutical services.</li> </ul> <p>8. The development of the PNA will take into account the Joint Strategic Needs Assessment and the Joint Health and Wellbeing Strategy – and present information about current and future provision of services.</p>
Working group	<p>9. The purpose of the PNA working group is to ensure that a robust Pharmaceutical Needs Assessment (PNA) is published by 1/10/2022.</p> <p>10. The PNA Development Working Group will agree the project plan and assure itself that the PNA meets the requirements of The Health and Social Care Act 2012 and NHS (Pharmaceutical Services and Local Pharmaceutical Services) Regulations 2013 and is in line with DH guidance.</p> <p>11. The PNA Development Working Group will develop a robust Pharmaceutical Needs Assessment to satisfy control of entry regulations</p>
Membership	<p>12. The working group will include:</p> <p>Matthew Fung Public Health Consultant, Worcestershire County Council</p> <p>Cameron Russell Advanced Public Health Practitioner</p> <p>Satyan Kotecha LPN Chair</p> <p>Jane Freeguard Head of Medicines Commissioning</p> <p>Fiona Lowe – LPC Chair</p> <p>Alison Rogers – H&amp;W CCG</p> <p>Christine Price – Healthwatch Worcestershire</p> <p>Margaret Reilly Healthwatch Herefordshire</p> <p>Darren Plant NHSE/I</p> <p>Frances Howie- Consultant in Public Health, Herefordshire County Council</p> <p>13. Other members with relevant expertise will be co- opted by invitation as appropriate</p>

Principles and behaviours	<p>14. Members of the Working group are expected to:</p> <ul style="list-style-type: none"> <li>• Attend meetings or send a substitute where possible.</li> <li>• Work together and take collective responsibility for decisions except where that conflicts with other roles.</li> <li>• Honour any commitments made insofar as they relate to their own organisations.</li> </ul>
Meeting frequency	<p>15. Meetings of the working group will be scheduled as required.  16. Papers and documents should for discussion should be sent to Matthew Fung or Janette Fulton. Documents will usually be circulated 1 week in advance of meetings.</p>
Relationship to other groups	<p>17. The PNA Working Group will provide reports to other groups, including the JSNA working group &amp; Health and Wellbeing Board(s).</p>

### Appendix 3a. List of community pharmacies in Herefordshire

Final PCN (May 2021)	Contractor	Pharmacy Name	Address	Address 2	Area / Town	Postcode
East Herefordshire	Boots Uk Limited	Boots The Chemist Ltd	9 High Street		Ledbury	HR8 1DS
	First Health Midlands Ltd	Bromyard Pharmacy	35 High Street		Bromyard	HR7 4AF
	NI Wade	Day Lewis Pharmacy (ex S & J Briggs)	2 Sear House	Bye Street	Ledbury	HR8 2AA
	B& H Jagpal Ltd	Healthpoint Pharmacy	Fletton House, Walwyn Road		Colwall	WR13 6QG
Hereford City WBC	L Rowland & Co (Retail) Ltd	L Rowland & Co Belmont	Eastholme Avenue	Belmont	Hereford	HR2 7XT
	L Rowland & Co (Retail) Ltd	L Rowland & Co Hampton Dene	Gorsty Lane		Hereford	HR1 1UN
	Avicenna Retail Ltd	Taylor's Pharmacy	1-2 St Owens Mews	St Owens Street	Hereford	HR1 2JB
HMG (Hereford Medical Group)	Asda Stores Ltd	Asda Stores Ltd	Belmont Road		Hereford	HR2 7JE
	Boots Uk Limited	Boots The Chemist Ltd	42-43 Bewell Street		Hereford	HR4 9AA
	H Shackleton Ltd	Chandos Pharmacy	2/3 Chandos House	St Owen Street	Hereford	HR1 2PR
	H Shackleton Ltd	Chave & Jackson Ltd	6/7 Broad Street		Hereford	HR4 9AE
	Day Lewis PLC	Day Lewis Pharmacy	96 Grandstand Road		Hereford	HR4 9NR
	Hereford Hub Retail Ltd	Hereford Pharmacy	The Pharmacy Unit, Station Medical Centre,	Station Approach	Hereford	HR1 1BB
	L Rowland & Co (Retail) Ltd	L Rowland & Co Westfaling St	100 Westfaling Street		Hereford	HR4 0JF
	Lloyds Pharmacy Ltd	Lloyds Pharmacy Ltd	In Sainsbury - Barton Yard		Hereford	HR4 0AG
	Tesco Stores Ltd	Tesco Instore Pharmacy - Belmont	Abbot's Mead Road	Belmont	Hereford	HR2 7XS
	Tesco Stores Ltd	Tesco Instore Pharmacy - City	1 Fryzer Court	Bewell Street	Hereford	HR4 0BW
	W m Morrisons Supermarkets plc	Wm Morrison Pharmacy	Station Approach		Hereford	HR1 1DN
	Wye Valley Pharmacy Ltd	Wye Valley Pharmacy	42c Holme Lacy Road		Hereford	HR2 6BZ
North & West	Boots Uk Limited	Boots The Chemist Ltd	18 Corn Square		Leominster	HR6 8LR
	Sumedha Pharma Ltd	Kington Pharmacy	42 High Street		Kington	HR5 3BJ

	Matrix Primary Healthcare Ltd	Leominster Pharmacy Ltd	21/23 West Street		Leominster	HR6 8EP
	Rees W s & B (Chemists) Ltd	W.S. & B Rees Chemists	20 High Street		Leominster	HR6 8LZ
	H.G.Clewer Ltd Pharmacy	Westfield Walk Pharmacy	Westfield Walk			HR6 8HD
South & West	Boots UK Limited	Boots The Chemist Ltd	5 Market Place		Ross-on-Wye	HR9 5NX
	First Health Midlands Ltd	Benjamins Pharmacy	The Community Hospital	Alton Street	Ross-on-Wye	HR9 5AD
	Gorgemead Limited	Cohens Chemist	Pendeen Surgery	Kent Avenue	Ross-on-Wye	HR9 5AH

### Appendix 3b. Herefordshire pharmacy opening hours

Final PCN (May 2021)	Pharmacy Name	Opening Hours Mon-Fri	Opening Hours Saturday	Opening Hours Sunday
East Herefordshire	Day Lewis Pharmacy (ex S & J Briggs)	09:00 - 18:00	09:00 - 13:00	Closed
East Herefordshire	Bromyard Pharmacy	9:00 - 13:00, 13:20 - 18:30	9:00 - 13:00, 13:20 - 17:30	Closed
East Herefordshire	Boots The Chemist Ltd	09:30 - 16:30	09:30 - 16:30	Closed
East Herefordshire	Healthpoint Pharmacy	0900-1800	0900-1230	Closed
Hereford City WBC	L Rowland & Co Hampton Dene	10:00 - 13:00, 14:00 - 17:30	Closed	Closed
Hereford City WBC	L Rowland & Co Belmont	10:00 - 13:00, 14:00 - 18:30	10:00 - 13:00	Closed
Hereford City WBC	Taylor's Pharmacy	09:00 - 18:00	09:00 - 13:00	Closed
HMG (Hereford Medical Group)	Tesco Instore Pharmacy - Belmont	08:00 - 19:00	08:00 - 19:00	10:00 - 16:00
HMG (Hereford Medical Group)	Asda Stores Ltd	08:00 - 23:00	07:00 - 22:00	11:00 - 16:00
HMG (Hereford Medical Group)	Boots The Chemist Ltd	8.00-18.00	8.00-18.00	10.00-16.00
HMG (Hereford Medical Group)	Wye Valley Pharmacy	09:00 - 17:30	Closed	Closed
HMG (Hereford Medical Group)	Lloyds Pharmacy Ltd	08.00-21.00	08.00-20.00	10:00 - 16:00
HMG (Hereford Medical Group)	L Rowland & Co Westfaling St	9:00 - 13:00, 14:00 - 18:00	Closed	Closed
HMG (Hereford Medical Group)	Wm Morrison Pharmacy	09:00 - 13:30, 14:30 - 20:00	09:00 - 13:30, 14:30 - 19:00	10:00 - 16:00

HMG (Hereford Medical Group)	Chave & Jackson Ltd	09:00 - 17:30	09:00 - 17:30	Closed
HMG (Hereford Medical Group)	Chandos Pharmacy	08:30 - 18:00	Closed	Closed
HMG (Hereford Medical Group)	Day Lewis Pharmacy	08:45 - 13:00, 14:00 - 18:00	09:00 - 12:30	Closed
HMG (Hereford Medical Group)	Tesco Instore Pharmacy - City	08:00 - 19:00	08:00 - 17:00	Closed
HMG (Hereford Medical Group)	Hereford Pharmacy	7.30 - 19.00	8.00 - 13.00	8.00-10.00
North & West	Leominster Pharmacy Ltd	09:00 - 18:00	09:00 - 17:30	Closed
North & West	Boots The Chemist Ltd	09:30 - 16:30	09:30 - 16:30	Closed
North & West	W.S. & B Rees Chemists	09:00 - 17:30	09:00 - 14:00	Closed
North & West	Kington Pharmacy	09:00 - 18:15	09:00 - 14:00	Closed
North & West	Westfield Walk Pharmacy	0900-1900	0900-1200	Closed
South & West	Boots The Chemist Ltd	09:30 - 16:30	09:30 - 16:30	10:00 - 16:00
South & West	Benjamins Pharmacy	09:00 - 18:30	Closed	Closed
South & West	Cohens Chemist	08:30 - 18:00	Closed	Closed

#### Appendix 4. List of Dispensing Practices in Herefordshire

PRACTICE NAME	ADDRESS 1	ADDRESS 2	ADDRESS 3	POST CODE
Cradley Surgery	Cradley	Malvern	Worcester	WR13 5LT
Fownhope Medical Centre	Lower Island Orchard	Fownhope	Hereford	HR1 4PZ
Golden Valley Practice	The Surgery		Ewyas Harold	HR2 0EU
Peterchurch Surgery (branch of Golden Valley Practice)	The Surgery	8-9 Closure Place	PETERCHURCH	HR2 0RS
Kingstone Surgery		Kingstone	Hereford	HR2 9HN
Kington Medical Practice	Eardisley Road		Kington	HR5 3EA
Much Birch Surgery			Much Birch	HR2 8HT
Nunwell Surgery	10 Pump Street		Bromyard	HR7 4BZ
The Marches Surgery	Westfield Walk		Leominster	HR6 8HD
The Mortimer Medical Practice - Kingsland	Kingsland		Leominster	HR6 9QL
The Mortimer Medical Practice - Leintwardine	High Street	Leintwardine	Craven Arms	SY7 0LQ
The Mortimer Medical Practice - Orleton	Millbrook Way	Orleton	Ludlow	SY8 4HW
Weobley Surgery	Gadbridge Road		Weobley	HR4 8SN
Staunton-On-Wye Surgery	Staunton-on-Wye		Hereford	HR4 7LT
Tenbury Surgery	34 Teme Street		Tenbury Wells	WR15 8AA

## Appendix 5. Advanced Services for which pharmacy-level data is available

### Hypertension Case-Finding Service

Final PCN (May 2021)	Contractor	Pharmacy Name	Address	Address 2	Area / Town	Postcode
East Herefordshire	NI Wade	Day Lewis Pharmacy (ex S & J Briggs)	2 Sear House	Bye Street	Ledbury	HR8 2AA
Hereford City WBC	Avicenna Retail Ltd	Taylor's Pharmacy	1-2 St Owens Mews	St Owens Street	Hereford	HR1 2JB
HMG (Hereford Medical Group)	Asda Stores Ltd	Asda Stores Ltd	Belmont Road		Hereford	HR2 7JE
	Boots UK Limited	Boots The Chemist Ltd	42-43 Bewell Street		Hereford	HR4 9AA
	Day Lewis PLC	Day Lewis Pharmacy	96 Grandstand Road		Hereford	HR4 9NR
	Hereford Hub Retail Ltd	Hereford Pharmacy	The Pharmacy Unit, Station Medical Centre,	Station Approach	Hereford	HR1 1BB
	Lloyds Pharmacy Ltd	Lloyds Pharmacy Ltd	In Sainsbury - Barton Yard		Hereford	HR4 0AG
	Tesco Stores Ltd	Tesco Instore Pharmacy - Belmont	Abbotts Mead Road	Belmont	Hereford	HR2 7XS
South & West	Boots UK Limited	Boots The Chemist Ltd	5 Market Place		Ross-on-Wye	HR9 5NX
	Gorgemead Limited	Cohens Chemist	Pendeen Surgery	Kent Avenue	Ross-on-Wye	HR9 5AH

## Appendix 6. Locally Commissioned Services for which pharmacy-level data is available (Local Authority Commissioned)

### Smoking Cessation Pharmacotherapy Service (e-NRT vouchers)

Final PCN (May 2021)	Contractor	Pharmacy Name	Address	Address 2	Area / Town	Postcode
East Herefordshire	First Health Midlands Ltd	Bromyard Pharmacy	35 High Street		Bromyard	HR7 4AF
	NI Wade	Day Lewis Pharmacy (ex S & J Briggs)	2 Sear House	Bye Street	Ledbury	HR8 2AA
Hereford City WBC	L Rowland & Co (Retail) Ltd	L Rowland & Co Belmont	Eastholme Avenue	Belmont	Hereford	HR2 7XT



<b>Final PCN (May 2021)</b>	<b>Contractor</b>	<b>Pharmacy Name</b>	<b>Address</b>	<b>Address 2</b>	<b>Area / Town</b>	<b>Postcode</b>
	L Rowland & Co (Retail) Ltd	L Rowland & Co Hampton Dene	Gorsty Lane		Hereford	HR1 1UN
HMG (Hereford Medical Group)	Asda Stores Ltd	Asda Stores Ltd	Belmont Road		Hereford	HR2 7JE
	H Shackleton Ltd	Chandos Pharmacy	2/3 Chandos House	St Owen Street	Hereford	HR1 2PR
	H Shackleton Ltd	Chave & Jackson Ltd	6/7 Broad Street		Hereford	HR4 9AE
	Day Lewis PLC	Day Lewis Pharmacy	96 Grandstand Road		Hereford	HR4 9NR
	L Rowland & Co (Retail) Ltd	L Rowland & Co Westfaling St	100 Westfaling Street		Hereford	HR4 0JF
North & West	Sumedha Pharma Ltd	Kington Pharmacy	42 High Street		Kington	HR5 3BJ
	Matrix Primary Healthcare Ltd	Leominster Pharmacy Ltd	21/23 West Street		Leominster	HR6 8EP
	H.G.Clewer Ltd Pharmacy	Westfield Walk Pharmacy	Westfield Walk			HR6 8HD
South & West	Gorgemead Limited	Cohens Chemist	Pendeen Surgery	Kent Avenue	Ross-on-Wye	HR9 5AH

***Sexual health - Emergency Hormonal Contraception (under Patient Group Directive)***

<b>Final PCN (May 2021)</b>	<b>Contractor</b>	<b>Pharmacy Name</b>	<b>Address</b>	<b>Address 2</b>	<b>Area / Town</b>	<b>Postcode</b>
North & West	H.G.Clewer Ltd Pharmacy	Westfield Walk Pharmacy	Westfield Walk		Leominster	HR6 8HD
South & West	Boots Uk Limited	Boots The Chemist Ltd	5 Market Place		Ross-on-Wye	HR9 5NX
HMG (Hereford Medical Group)	Boots Uk Limited	Boots The Chemist Ltd	42-43 Bewell Street		Hereford	HR4 9AA
	H Shackleton Ltd	Chave & Jackson Ltd	6/7 Broad Street		Hereford	HR4 9AE
	H Shackleton Ltd	Chandos Pharmacy	2/3 Chandos House	St Owen Street	Hereford	HR1 2PR
	Day Lewis PLC	Day Lewis Pharmacy	96 Grandstand Road		Hereford	HR4 9NR
	Avicenna Retail Ltd	Taylor's Pharmacy	1-2 St Owens Mews	St Owens Street	Hereford	HR1 2JB
	Hereford Hub Retail Ltd	Hereford Pharmacy	The Pharmacy Unit, Station Medical Centre,	Station Approach	Hereford	HR1 1BB
	Lloyds Pharmacy Ltd	Lloyds Pharmacy Ltd	In Sainsbury - Barton Yard		Hereford	HR4 0AG
	Boots Uk Limited	Boots The Chemist Ltd	9 High Street		Ledbury	HR8 1DS

Final PCN (May 2021)	Contractor	Pharmacy Name	Address	Address 2	Area / Town	Postcode
East Herefordshire	NI Wade	Day Lewis Pharmacy (ex S & J Briggs)	2 Sear House	Bye Street	Ledbury	HR8 2AA
	B& H Jagpal Ltd	Healthpoint Pharmacy	Fletton House, Walwyn Road		Colwall	WR13 6QG

### *Needle and Syringe Exchange Service*

Final PCN (May 2021)	Contractor	Pharmacy Name	Address	Address 2	Area / Town	Postcode
East Herefordshire	Boots Uk Limited	Boots The Chemist Ltd	9 High Street		Ledbury	HR8 1DS
	NI Wade	Day Lewis Pharmacy (ex S & J Briggs)	2 Sear House	Bye Street	Ledbury	HR8 2AA
HMG (Hereford Medical Group)	Boots Uk Limited	Boots The Chemist Ltd	42-43 Bewell Street		Hereford	HR4 9AA
North & West	Sumedha Pharma Ltd	Kington Pharmacy	42 High Street		Kington	HR5 3BJ
	H.G.Clewer Ltd Pharmacy	Westfield Walk Pharmacy	Westfield Walk			HR6 8HD
South & West	Boots Uk Limited	Boots The Chemist Ltd	5 Market Place		Ross-on-Wye	HR9 5NX

### *Supervised Consumption Service*

Final PCN (May 2021)	Contractor	Pharmacy Name	Address	Address 2	Area / Town	Postcode
East Herefordshire	Boots Uk Limited	Boots The Chemist Ltd	9 High Street		Ledbury	HR8 1DS
	First Health Midlands Ltd	Bromyard Pharmacy	35 High Street		Bromyard	HR7 4AF
	NI Wade	Day Lewis Pharmacy (ex S & J Briggs)	2 Sear House	Bye Street	Ledbury	HR8 2AA
Hereford City WBC	L Rowland & Co (Retail) Ltd	L Rowland & Co Belmont	Eastholme Avenue	Belmont	Hereford	HR2 7XT
	L Rowland & Co (Retail) Ltd	L Rowland & Co Hampton Dene	Gorsty Lane		Hereford	HR1 1UN
HMG (Hereford Medical Group)	Asda Stores Ltd	Asda Stores Ltd	Belmont Road		Hereford	HR2 7JE
	Boots Uk Limited	Boots The Chemist Ltd	42-43 Bewell Street		Hereford	HR4 9AA

<b>Final PCN (May 2021)</b>	<b>Contractor</b>	<b>Pharmacy Name</b>	<b>Address</b>	<b>Address 2</b>	<b>Area / Town</b>	<b>Postcode</b>
	H Shackleton Ltd	Chandos Pharmacy	2/3 Chandos House	St Owen Street	Hereford	HR1 2PR
	H Shackleton Ltd	Chave & Jackson Ltd	6/7 Broad Street		Hereford	HR4 9AE
	Day Lewis PLC	Day Lewis Pharmacy	96 Grandstand Road		Hereford	HR4 9NR
	Hereford Hub Retail Ltd	Hereford Pharmacy	The Pharmacy Unit, Station Medical Centre,	Station Approach	Hereford	HR1 1BB
	L Rowland & Co (Retail) Ltd	L Rowland & Co Westfaling St	100 Westfaling Street		Hereford	HR4 0JF
	Tesco Stores Ltd	Tesco Instore Pharmacy - Belmont	Abbots Mead Road	Belmont	Hereford	HR2 7XS
	Tesco Stores Ltd	Tesco Instore Pharmacy - City	1 Fryzer Court	Bewell Street	Hereford	HR4 0BW
	W m Morrisons Supermarkets plc	Wm Morrison Pharmacy	Station Approach		Hereford	HR1 1DN
	Wye Valley Pharmacy Ltd	Wye Valley Pharmacy	42c Holme Lacy Road		Hereford	HR2 6BZ
North & West	Boots Uk Limited	Boots The Chemist Ltd	18 Corn Square		Leominster	HR6 8LR
	Sumedha Pharma Ltd	Kington Pharmacy	42 High Street		Kington	HR5 3BJ
	Matrix Primary Healthcare Ltd	Leominster Pharmacy Ltd	21/23 West Street		Leominster	HR6 8EP
	H.G.Clewer Ltd Pharmacy	Westfield Walk Pharmacy	Westfield Walk			HR6 8HD
South & West	Boots Uk Limited	Boots The Chemist Ltd	5 Market Place		Ross-on- Wye	HR9 5NX
	First Health Midlands Ltd	Benjamins Pharmacy	The Community Hospital	Alton Street	Ross-on- Wye	HR9 5AD

**Appendix 7. Herefordshire and Worcestershire Formerly CCG commissioned services for which pharmacy-level data is available**

***Herefordshire and Worcestershire Community Pharmacy Palliative Care Medicines Hubs***

Final PCN (May 2021)	Contractor	Pharmacy Name	Address	Address 2	Area / Town	Postcode
East Herefordshire	NI Wade	Day Lewis Pharmacy (ex S & J Briggs)	2 Sear House	Bye Street	Ledbury	HR8 2AA
	B & H Jagpal Ltd	Healthpoint Pharmacy	Fletton House, Walwyn Road		Colwall	WR13 6QG
HMG (Hereford Medical Group)	Asda Stores Ltd	Asda Stores Ltd	Belmont Road		Hereford	HR2 7JE
	Boots UK Limited	Boots The Chemist Ltd	42-43 Bewell Street		Hereford	HR4 9AA
	H Shackleton Ltd	Chave & Jackson Ltd	6/7 Broad Street		Hereford	HR4 9AE
	Day Lewis PLC	Day Lewis Pharmacy	96 Grandstand Road		Hereford	HR4 9NR
	Lloyds Pharmacy Ltd	Lloyds Pharmacy Ltd	In Sainsbury - Barton Yard		Hereford	HR4 0AG
	W m Morrisons Supermarkets plc	Wm Morrison Pharmacy	Station Approach		Hereford	HR1 1DN
North & West	Sumedha Pharma Ltd	Kington Pharmacy	42 High Street		Kington	HR5 3BJ
	H.G.Clewer Ltd Pharmacy	Westfield Walk Pharmacy	Westfield Walk			HR6 8HD
South & West	Boots UK Limited	Boots The Chemist Ltd	5 Market Place		Ross-on-Wye	HR9 5NX
	First Health Midlands Ltd	Benjamins Pharmacy	The Community Hospital	Alton Street	Ross-on-Wye	HR9 5AD

### ***Antiviral Medicines Access (Out-Of-Season Flu Outbreaks)***

Final PCN (May 2021)	Contractor	Pharmacy Name	Address	Address 2	Area / Town	Postcode
South & West	Boots UK Limited	Boots The Chemist Ltd	5 Market Place		Ross-on-Wye	HR9 5NX
	Asda Stores Ltd	Asda Stores Ltd	Belmont Road		Hereford	HR2 7JE
	H.G.Clewer Ltd Pharmacy	Westfield Walk Pharmacy	Westfield Walk			HR6 8HD

## Appendix 8. Nationally Commissioned Services for which pharmacy-level data is available

### Community Pharmacy Extended Care Service Tier 1 (UTI and Eye)

Final PCN (May 2021)	Contractor	Pharmacy Name	Address	Address 2	Area / Town	Postcode
East Herefordshire	First Health Midlands Ltd	Bromyard Pharmacy	35 High Street		Bromyard	HR7 4AF
	NI Wade	Day Lewis Pharmacy (ex S & J Briggs)	2 Sear House	Bye Street	Ledbury	HR8 2AA
Hereford City WBC	Avicenna Retail Ltd	Taylor's Pharmacy	1-2 St Owens Mews	St Owens Street	Hereford	HR1 2JB
HMG (Hereford Medical Group)	Asda Stores Ltd	Asda Stores Ltd	Belmont Road		Hereford	HR2 7JE
	H Shackleton Ltd	Chandos Pharmacy	2/3 Chandos House	St Owen Street	Hereford	HR1 2PR
	H Shackleton Ltd	Chave & Jackson Ltd	6/7 Broad Street		Hereford	HR4 9AE
	Hereford Hub Retail Ltd	Hereford Pharmacy	The Pharmacy Unit, Station Medical Centre,	Station Approach	Hereford	HR1 1BB
	Lloyds Pharmacy Ltd	Lloyds Pharmacy Ltd	In Sainsbury - Barton Yard		Hereford	HR4 0AG
	W m Morrisons Supermarkets plc	Wm Morrison Pharmacy	Station Approach		Hereford	HR1 1DN
North & West	Rees W s & B (Chemists) Ltd	W.S. & B Rees Chemists	20 High Street		Leominster	HR6 8LZ
	H.G.Clewer Ltd Pharmacy	Westfield Walk Pharmacy	Westfield Walk			HR6 8HD
South & West	First Health Midlands Ltd	Benjamins Pharmacy	The Community Hospital	Alton Street	Ross-on-Wye	HR9 5AD

**NHS Community Pharmacist Consultation Service (Minor Illness and Urgent Repeat Medicines Supply Pathways)**

Final PCN (May 2021)	Contractor	Pharmacy Name	Address	Address 2	Area / Town	Postcode
East Herefordshire	First Health Midlands Ltd	Bromyard Pharmacy	35 High Street		Bromyard	HR7 4AF
	B & H Jagpal Ltd	Healthpoint Pharmacy	Fletton House, Walwyn Road		Colwall	WR13 6QG
Hereford City WBC	L Rowland & Co (Retail) Ltd	L Rowland & Co Belmont	Eastholme Avenue	Belmont	Hereford	HR2 7XT
	L Rowland & Co (Retail) Ltd	L Rowland & Co Hampton Dene	Gorsty Lane		Hereford	HR1 1UN
	Avicenna Retail Ltd	Taylor's Pharmacy	1-2 St Owens Mews	St Owens Street	Hereford	HR1 2JB
HMG (Hereford Medical Group)	Asda Stores Ltd	Asda Stores Ltd	Belmont Road		Hereford	HR2 7JE
	Boots Uk Limited	Boots The Chemist Ltd	42-43 Bewell Street		Hereford	HR4 9AA
	H Shackleton Ltd	Chandos Pharmacy	2/3 Chandos House	St Owen Street	Hereford	HR1 2PR
	H Shackleton Ltd	Chave & Jackson Ltd	6/7 Broad Street		Hereford	HR4 9AE
	Day Lewis PLC	Day Lewis Pharmacy	96 Grandstand Road		Hereford	HR4 9NR
	Hereford Hub Retail Ltd	Hereford Pharmacy	The Pharmacy Unit, Station Medical Centre,	Station Approach	Hereford	HR1 1BB
	L Rowland & Co (Retail) Ltd	L Rowland & Co Westfaling St	100 Westfaling Street		Hereford	HR4 0JF
	Lloyds Pharmacy Ltd	Lloyds Pharmacy Ltd	In Sainsbury - Barton Yard		Hereford	HR4 0AG
	Tesco Stores Ltd	Tesco Instore Pharmacy - Belmont	Abbot's Mead Road	Belmont	Hereford	HR2 7XS
	Tesco Stores Ltd	Tesco Instore Pharmacy - City	1 Fryzer Court	Bewell Street	Hereford	HR4 0BW
	W m Morrisons Supermarkets plc	Wm Morrison Pharmacy	Station Approach		Hereford	HR1 1DN
	Wye Valley Pharmacy Ltd	Wye Valley Pharmacy	42c Holme Lacy Road		Hereford	HR2 6BZ
North & West	Boots Uk Limited	Boots The Chemist Ltd	18 Corn Square		Leominster	HR6 8LR
	Sumedha Pharma Ltd	Kington Pharmacy	42 High Street		Kington	HR5 3BJ
	Matrix Primary Healthcare Ltd	Leominster Pharmacy Ltd	21/23 West Street		Leominster	HR6 8EP
	Rees W s & B (Chemists) Ltd	W.S. & B Rees Chemists	20 High Street		Leominster	HR6 8LZ

	H.G.Clewer Ltd Pharmacy	Westfield Walk Pharmacy	Westfield Walk		Leominster	HR6 8HD
South & West	Boots Uk Limited	Boots The Chemist Ltd	5 Market Place		Ross-on-Wye	HR9 5NX
	First Health Midlands Ltd	Benjamins Pharmacy	The Community Hospital	Alton Street	Ross-on-Wye	HR9 5AD
	Gorgemead Limited	Cohens Chemist	Pendeen Surgery	Kent Avenue	Ross-on-Wye	HR9 5AH

***Community Pharmacy Extended Care Service Tier 2 (skin services advise and treat suspected impetigo, infected insect bites and infected eczema)***

<b>Final PCN (May 2021)</b>	<b>Contractor</b>	<b>Pharmacy Name</b>	<b>Address</b>	<b>Address 2</b>	<b>Area / Town</b>	<b>Postcode</b>
East Herefordshire	First Health Midlands Ltd	Bromyard Pharmacy	35 High Street		Bromyard	HR7 4AF
	NI Wade	Day Lewis Pharmacy (ex S & J Briggs)	2 Sear House	Bye Street	Ledbury	HR8 2AA
Hereford City WBC	Avicenna Retail Ltd	Taylor's Pharmacy	1-2 St Owens Mews	St Owens Street	Hereford	HR1 2JB
HMG (Hereford Medical Group)	Asda Stores Ltd	Asda Stores Ltd	Belmont Road		Hereford	HR2 7JE
	H Shackleton Ltd	Chandos Pharmacy	2/3 Chandos House	St Owen Street	Hereford	HR1 2PR
	H Shackleton Ltd	Chave & Jackson Ltd	6/7 Broad Street		Hereford	HR4 9AE
	Hereford Hub Retail Ltd	Hereford Pharmacy	The Pharmacy Unit, Station Medical Centre,	Station Approach	Hereford	HR1 1BB
	Lloyds Pharmacy Ltd	Lloyds Pharmacy Ltd	In Sainsbury - Barton Yard		Hereford	HR4 0AG
	W m Morrisons Supermarkets plc	Wm Morrison Pharmacy	Station Approach		Hereford	HR1 1DN
North & West	Rees W s & B (Chemists) Ltd	W.S. & B Rees Chemists	20 High Street		Leominster	HR6 8LZ
South & West	First Health Midlands Ltd	Benjamins Pharmacy	The Community Hospital	Alton Street	Ross-on-Wye	HR9 5AD

***Community Pharmacy Clostridium Difficile Management Hubs – improved access to Antibiotic Therapy***

Final PCN (May 2021)	Contractor	Pharmacy Name	Address	Address 2	Area / Town	Postcode
East Herefordshire	First Health Midlands Ltd	Bromyard Pharmacy	35 High Street		Bromyard	HR7 4AF
	NI Wade	Day Lewis Pharmacy (ex S & J Briggs)	2 Sear House	Bye Street	Ledbury	HR8 2AA
Hereford City WBC	Avicenna Retail Ltd	Taylor's Pharmacy	1-2 St Owens Mews	St Owens Street	Hereford	HR1 2JB
HMG (Hereford Medical Group)	Asda Stores Ltd	Asda Stores Ltd	Belmont Road		Hereford	HR2 7JE
	H Shackleton Ltd	Chandos Pharmacy	2/3 Chandos House	St Owen Street	Hereford	HR1 2PR
	H Shackleton Ltd	Chave & Jackson Ltd	6/7 Broad Street		Hereford	HR4 9AE
	Hereford Hub Retail Ltd	Hereford Pharmacy	The Pharmacy Unit, Station Medical Centre,	Station Approach	Hereford	HR1 1BB
	Lloyds Pharmacy Ltd	Lloyds Pharmacy Ltd	In Sainsbury - Barton Yard		Hereford	HR4 0AG
	W m Morrisons Supermarkets plc	Wm Morrison Pharmacy	Station Approach		Hereford	HR1 1DN
North & West	Rees W s & B (Chemists) Ltd	W.S. & B Rees Chemists	20 High Street		Leominster	HR6 8LZ
	H.G.Clewer Ltd Pharmacy	Westfield Walk Pharmacy	Westfield Walk			HR6 8HD
South & West	First Health Midlands Ltd	Benjamins Pharmacy	The Community Hospital	Alton Street	Ross-on-Wye	HR9 5AD
	First Health Midlands Ltd	Benjamins Pharmacy	The Community Hospital	Alton Street	Ross-on-Wye	HR9 5AD

### COVID-19 Vaccination Service at April 2022

Final PCN (May 2021)	Contractor	Pharmacy Name	Address	Address 2	Area / Town	Postcode
North & West	H.G.Clewer Ltd Pharmacy	Westfield Walk Pharmacy	Westfield Walk			HR6 8HD
South & West	Boots Uk Limited	Boots The Chemist Ltd	5 Market Place		Ross-on-Wye	HR9 5NX
	First Health Midlands Ltd	Benjamins Pharmacy	The Community Hospital	Alton Street	Ross-on-Wye	HR9 5AD

## Appendix 9. Herefordshire regional Health Profile

[Local Authority Health Profiles - Data - OHID \(phe.org.uk\)](https://phe.org.uk)



## Appendix 10. PNA Public Questionnaire

[Pharmaceutical Needs Assessment \(snapsurveys.com\)](https://snapsurveys.com)

## Appendix 11. PNA Pharmacy Questionnaire (Herefordshire & Worcestershire)

[PNA Pharmacy Questionnaire 2022 \(google.com\)](https://www.google.com)

## Appendix 12. PNA Dispensing Practice Questionnaire (Herefordshire & Worcestershire)

[PNA Dispensing Practice Questionnaire 2022: Herefordshire and Worcestershire \(google.com\)](https://www.google.com)

## Appendix 13. Consultation Report

The statutory consultation period for the pharmaceutical needs assessment (PNA) ran from 1 August 2022 to 29 September 2022.

Regulations require “consultation” as part of the statutory duty around production of a PNA.

### Extract from NHS (Pharmaceutical & LPS) Regulations 2013 No 349: PART 2: Reg 8:

*8. (1) When making an assessment for the purposes of publishing a pharmaceutical needs assessment, each HWB (HWB1) must consult the following about the contents of the assessment it is making.*

*The persons mentioned below “must together be consulted at least once during the process of making the assessment on a draft of the proposed pharmaceutical needs assessment”.*

*The consultation should be for a minimum period of 60 days, beginning with the day that all parties are served the draft. A person is to be treated as served with a draft, if that person is notified by the HWB of the address of a website on which the draft is available and is to remain available (except due to accident or unforeseen circumstances) throughout the period for making responses to the consultation.*

*Those served with the draft can request a copy of the draft in hard copy form, the HWB must as soon as is practicable and in any event within 14 days supply a hard copy of the draft to that person (free of charge).*

<b>Consultees cited in Regulation 8(1):</b>	<b>Based on regulation requirements the PNA Working group determined the consultees as:</b>
(a) Any Local Pharmaceutical Committee for its area (including any Local Pharmaceutical Committee for part of its area or for its area and that of all or part of the area of one or more other HWBs)	Herefordshire Local Pharmaceutical Committee
(b) Any Local Medical Committee for its area (including any Local Medical Committee for part of its area or for its area and that of all or part of the area of one or more other HWBs)	Herefordshire Local Medical Committee
(c) Any persons on the pharmaceutical lists and any dispensing doctors list for its area	All Herefordshire Pharmacy contractors All Herefordshire Dispensing Practices All Herefordshire Appliance contractors
(d) Any LPS chemist in its area with whom the NHSCB has made arrangements for the provision of any local pharmaceutical services	N/A
(e) Any Local Healthwatch organisation for its area, and any other patient, consumer or community group in its area which in the opinion of HWB has an interest in the provision of pharmaceutical services in its area	Herefordshire Healthwatch
(f) Any NHS trust or NHS foundation trust in its area	Wye Valley NHS Trust
(g) The NHSCB	NHSE West Midlands Region
(h) Any neighbouring HWB	Gloucestershire Health & Wellbeing Board Worcestershire Health & Wellbeing Board Shropshire Health & Wellbeing Board
Additional consultees:	Herefordshire and Worcestershire CCG Herefordshire residents

The consultees were notified on the first day of consultation via email, directing them to the draft PNA and an online survey on the Herefordshire County Council website. As per regulation a hard copy of this material was also offered. The text of the consultation letter was as follows:

***Consultation on the Herefordshire County Council Pharmaceutical Needs Assessment***

*The Health and Wellbeing Board of Herefordshire of County Council have produced a draft local Pharmaceutical Needs Assessment (PNA) which will help ensure residents have good access to*

*local pharmacy services. The last PNA was published in 2018 and a new PNA is due to be published on 01 October 2022.*

*This PNA provides an assessment of the current provision of pharmaceutical services across Herefordshire and whether this meets the needs of the population, identifying any potential gaps in service delivery. The PNA will also be used by NHS England to consider applications to open new pharmacies, or to commission additional services from pharmacies. Local commissioners may also use information and evidence contained within the PNA to commission additional services from community pharmacies.*

***How to comment on the draft PNA***

*Stakeholders are requested to comment on the contents of the draft PNA before it is finalised and published. We would like to invite you to take part in this consultation which will run from 1 August 2022 until 29 September 2022.*

*The draft PNA, further information and a link to the online feedback form can be found on the following website: [www.herefordshire.gov.uk/pna-stakeholders](http://www.herefordshire.gov.uk/pna-stakeholders)*

*To limit the environmental impact of this consultation we would prefer that the document is read electronically. However, if you do require a paper copy of the form or have any queries, please contact [frances.howie@herefordshire.gov.uk](mailto:frances.howie@herefordshire.gov.uk)*

*All feedback will be considered and a consultation report will be included within the final PNA (due to be published by 1st October 2022). This will give an overview of the feedback received and set out how this has impacted the final document. We look forward to receiving your feedback on the draft PNA.*

*Dr Frances Howie  
Public Health Consultant  
Herefordshire Council*

The online survey asked the following questions:

Name:	
Contact address including postcode:	
Organisation representing (if appropriate):	
Email:	
Please tick if you do not wish your response to be published in a summary of responses.	
Are you responding?	as a member of the public
	as a health or social care professional
	as a pharmacist / appliance contractor
	as a dispensing doctor
	on behalf of an organisation
Q1. Do you think the information contained within the draft PNA adequately reflects the current pharmaceutical services provision in Worcestershire?	Yes
	No (If no, please specify details)
	Don't feel able to comment
Q2. Do you know of any relevant information that we have not included which could affect the statements (or conclusions) in the document?	Yes
	No
	Don't feel able to comment
Q3. Do you think there are any gaps in the provision of pharmaceutical services that Worcestershire HWBB has not identified?	Yes (If yes then please explain:)
	No
	Dpn't feel able to comment
Q4. Do you agree with the assessment of potential future needs for pharmaceutical services?	Yes
	No (If no, please specify comments)
	Don't feel able to comment
Q5. Do you have any further comments?	Yes (If yes, please specify comments)
	No

Twelve responses were received from three contributors (LPC, a practice manager and an NHS contracts manager). All comments were considered by the PNA working group and all except one were actioned. These alterations did not have a significant impact upon the overall conclusions of the PNA. Consultation responses and the subsequent actions agreed by the PNA Working Group are summarised in the table below.

The amendments made fell broadly into the following categories:

- Clarification of data, e.g. rurality classifications and number of PCN dispensing practices (2 amendments)
- Updated opening hours (1 amendment)
- Clarity of wording (7 amendments)
- Formatting (1 amendment)

Response Number	Response Date	Responder	Section of PNA	Consultation Response	Consideration given in revised draft	Decision to amend the PNA (y/n) and date
1	05/08/22	Practice Manager	Part A, Section 1 (Tables, maps and text)	On the draft PNA it states that the South & West PCN has 3 Dispensing Practices but it does however have 4 (5 if you included Peterchurch branch surgery). We have Ewyas Harold, Kingstone, Much Birch and Fownhope all being Dispensing Practices. It is possible that Fownhope has been put in the City PCN but that is not the case.	<p><b>Clarification provided by Herefordshire Intelligence Team:</b></p> <p>‘Fownhope Medical Centre should be included in ‘South &amp; West’ but not in the Hereford City. This is according to the SHAPE tool. Previously I used its postcode to lookup the PCN, which belongs to Hereford City. I have now re-calculated the figures accordingly.</p> <p>There are 10 dispensing practices, of these 3 have more than one branch:</p> <ul style="list-style-type: none"> <li>-Mortimer Medical Practice has two branches; Leintwardine &amp; Orleton</li> <li>-Weobley Surgery has one branch: Staunton-On-Wye</li> <li>-Golden Valley Practice has one branch: Peterchurch’</li> </ul> <p><b>Amendments made on page 14</b></p>	Yes 12/09/2022
2	11/08/22	LPC	Part C, Recommendations (p.82, 84 & 89)	Recommendations say ‘consider extending opening hours of pharmacies.’ This needs to be a commissioned ROTA if required and not	<b>Amendments made on pages 82, 84 &amp; 89</b>	Yes 12/09/2022

Response Number	Response Date	Responder	Section of PNA	Consultation Response	Consideration given in revised draft	Decision to amend the PNA (y/n) and date
				for pharmacies to just open longer they only have to do 40 core hours a week (apart from handful of 100 hour pharmacies)		
3	11/08/22	LPC	Part C, Recommendations (p. 82 & 89)	Recommendations say <i>'Pharmacies in areas of high deprivation should be prioritised for the continued implementation of blood pressure checks.'</i> This is a national service open to all pharmacies - needs to be encouraged.	<b>Amendments made on pages 82 and 89</b>	Yes 12/09/2022
4	11/08/22	LPC	Part C, Recommendations (p. 86 , 88)	Recommendations say <i>'a network of pharmacy Health Champions must be established in partnership with the local public health team...'</i> Not sure this is a must - more that agreed local support and resources to align with any national NHSEI mandated promotional activity.	<b>Amendments made on pages 86 and 88</b>	Yes 12/09/2022
5	11/08/22	LPC	Part C, Recommendations (p. 85 & 89)	Recommendations say <i>'Pharmacies should provide tailored opportunistic advice about child oral health and consider this issue for awareness campaigns, particularly in areas of high deprivation'</i> Campaigns are dictated nationally – local resources and support	<b>Amendments made on pages 85 and 89</b>	Yes 12/09/2022

Response Number	Response Date	Responder	Section of PNA	Consultation Response	Consideration given in revised draft	Decision to amend the PNA (y/n) and date
				for some agreed additional campaigns possible.		
6	11/08/22	LPC	Part A, Section 2 (p.33)	<p><i>'Patients across England can now download the NHS App which will allow them to order repeat prescriptions, check their patient record or book and manage GP appointments. GP practices will need to review some of their IT system settings to enable patients to access the app's full range of functions. This should be encouraged in order for patients to be able to order their medicines safely through this digital offer The Electronic Prescription Service (EPS) is also being implemented as part of the dispensing service.'</i></p> <p>This is personal choice – not sure the App bit fits in with dispensing. The EPS part is more relevant.</p>	<b>Amendments made on page 33</b>	Yes 12/09/2022
7	11/08/22	LPC	Part A, Section 2 (p. 35)	Managed repeats should not be under essential services.	It is made explicit in the text that this is not an essential service, but as it is closely related to an essential service, we feel it fits best in this section. No amendment made.	No 12/09/2022
8	11/08/22	LPC	Part A, Section 2 (p. 34)	<i>'Public Health (Promotion of Healthy Lifestyles) Each financial year (1st April to 31st March), pharmacies are required</i>	<b>Amendments made on page 34</b>	Yes 12/09/2022

Response Number	Response Date	Responder	Section of PNA	Consultation Response	Consideration given in revised draft	Decision to amend the PNA (y/n) and date
				<p><i>to participate in up to six health campaigns at the request of NHSE&amp;I.'</i></p> <p>Needs to be clear that this is a total of 6 max as determined by NHSEi nationally. Any additional local arrangements as agreed through the LPC and would be voluntary.</p>		
9	11/08/22	LPC	Part A, Section 2 (p. 36)	'Community Pharmacy Claims associated with initial local engagement in preparation for delivering GP referral pathway of the CPCS (started late 2021, data to follow)' NHSEi have this data.	<b>Amendments made on page 37</b>	Yes 20/09/22
10	02/09/22	NHS Contracts Manager for Boots UK Limited	Part C (p. 88)	'Extended opening hours of pharmacies including weekends should be considered'. The option of extending opening hours on locally commissioned rota basis to extend existing contractors hours as an 'out of hours' service should be explored in the first instance	<b>Amendments made on pages 82, 84 &amp; 89</b>	Yes 12/09/2022
11	02/09/22	NHS Contracts Manager	Part A (p. 28)	Urban/rural classification on the maps i.e. figure 12. It would be helpful it was clear what source had been used for the classifications given and, for the	<b>Amendments made to page 28</b>	Yes 12/09/2022



Response Number	Response Date	Responder	Section of PNA	Consultation Response	Consideration given in revised draft	Decision to amend the PNA (y/n) and date
		for Boots UK Limited		avoidance of doubt, how these compare to the areas currently classified as rural (controlled) for the purpose of the pharmaceutical regulations.		
12	02/09/22	NHS Contracts Manager for Boots UK Limited	Appendix 3b	Possibly due to the timing of production of this draft, the recent changes in the opening hours of a number of Boots pharmacies may not have been reflected in the draft PNA. These changes were notified to the NHS England team who should have a list of the current opening hours of our pharmacies.	<b>Amendments made to Appendix 3b</b>	Yes 12/09/2022

