

Parking Fines & Car Parks: Freedom of Information Requests

We are frequently asked for information about parking fines, car park profits and associated matters. Below are the commonly asked questions and the answers.

1. How many parking fines were handed out by the council in the last five calendar years - 2022, 2021, 2020, 2019 and 2018?

2018	23,593
2019	22,757
2020	16,707
2021	18,381
2022	21,407

2. Of those parking fines, how many were appealed in the last five calendar years - 2022, 2021, 2020, 2019 and 2018?

2018	6,833
2019	6,351
2020 (pandemic year 1)	4,541
2021 (pandemic year 2)	4,941
2022	5,277

3. How many parking fine appeals were successful in the last five calendar years - 2022, 2021, 2020, 2019 and 2018?

2018	2,666
2019	3,600
2020	2,078
2021	1,915
2022	2,036

4. Which of the council run car parks has the highest number of fines?

2018	Gaol Street car park
2019	Gaol Street car park
2020	Gaol Street car park
2021	Gaol Street car park
2022	Gaol Street car park

5. Which single street in your council area has produced the highest income from traffic or parking violations (income from just fines) in the 2021/2022 financial year?

Union Street, Hereford

6. Please provide details of the number of tickets issued and the income to the council of motorists paying parking enforcement fines in this single street in the 2021/22 financial year, and what the violations were E.g., parking, driving in bus lanes etc.

Parking 1,341 PCN's, Income £47,404

7. Which month has the highest number of parking fines each year for the last five calendar years - 2022, 2021, 2020, 2019 and 2018?

2018	January
2019	October
2020	February
2021	October
2022	May

8. What was the combined value, in £, of the parking fines your organisation gave out from January 1st to December 31st 2021, broken down by month?

Month	Value £
January 2021	33,446
February 2021	34,354
March 2021	42,739
April 2021	39,985
May 2021	49,552
June 2021	45,219
July 2021	47,559
August 2021	50,271
September 2021	50,615
October 2021	49,703

Month	Value £
November 2021	54,701
December 2021	49,005

9. The average cost to park a car for up to one hour (or the minimum spend) between 9am and 6pm in a local authority owned car park in 2020, 2021, and 2022 (January to June).

	Average cost for 1 hour
2020	£1.16
2021	£1.06
2022 (January to June)	£1.07

10. The average cost to park a car for up to six hours between 9am and 6pm in a local authority owned car park in 2020, 2021, and 2022 (January to June).

	Average cost for 6 hours
2020	£4.85
2021	£4.97
2022 (January to June)	£4.97

11. The total revenue raised by the local authority from car parking fees in 2020, 2021, and 2022 (January to June).

	Car Park income
2020	£2,200,238
2021	£3,303,562
2022 (January to June)	£2,020,148

12. In the (a) 19/20, (b) 20/21, (c) 21/22 financial years please state what the total income was to your authority from all and any fees charged to motorists.

This figure should include but not necessarily be limited to all income from Fixed Penalty Charges, all car park and pay-and-display charges and all permit charges. If possible please also supply me with the data for the (d) 22/23 financial year.

Financial Year	Total income
2019/20	£5,225,763

Financial Year	Total income
2020/21	£2,305,814
2021/22	£4,890,929
2022/23	Provisional figure of £5,334,006

13. How many staff were responsible for issuing parking fines for your organisation from January 1 to December 31 2021?

14

14. The number of car parks owned by the local authority

31 (as of 16 September 2022)

15. The number of local authority owned car parks that accept cash payments

26 (as of 16 September 2022)

16. The number of car parks that have been sold by the local authority in the past five years

0 (as of 16 September 2022)

17. How many car parking machines are there under your authority?

73 (as of March 2022)

18. How many car parks in the Local Authority no longer accept cash or PIN payment? (I.e. How many car parks in Local Authority only offer payment via app or mobile payment?)

None (as of 20 March 2023)

19. How much does the council pay for third party providers such as Mipermit and RingGo to operate?

Nothing (as of 20 March 2023)

20. How much does the local authority profit from public usage of cashless third party apps to pay for parking?

The council receives 50% of the cost (10p including VAT) of each RingGo SMS message sent out by provider which equates to 4p (plus 1p VAT) for each message. There isn't a profit as this only contributes to the council's internal costs of operating the scheme such as customer contact, managing the website, back office, ICT, Sim cards in P+D machines etc. (as of 20 March 2023).

21. Number of off-street car parks (not spaces)

38 (as of 10 August 2022)

22. Number of on-street car parks (not spaces)

0 on-street car parks although there are 10 which have pay & display machines (as of 10 August 2022)

23. Number of Multi Storey car parks

1 (as of 10 August 2022)

24. Type of machines: Pay & Display - Pay on Exit - Pay on Foot - Barrier etc.

Pay & display (as of 10 August 2022)

25. Age of machines

Approximately 6 years old (as of 10 August 2022)

26. Current parking machine supplier

Metric (as of 10 August 2022)

27. Payment capabilities-Coin -Card -Google/Apple-Pay by Phone-App

Coin, card, pay by phone (as of 10 August 2022)

28. Date replacement would be reviewed.

No review date (as of 10 August 2022)

29. The number of residential parking permits you have given out for the financial years 21/22 and 22/23

2021/22: 3,033

2022/23: 2,781

30. The number of complaints you have received (complaints about issuing, costs, and application process plus complaints regarding the management of controlled parking areas. e.g. no space to park) about residential parking in the financial years 21/22 and 22/23

2021/22: 3

2022/23: 2

31. In each calendar year 2013 – 2022, please may you provide me with:

-The number of fixed penalty charge notices (PCNs) issued for driving violations (not including parking), for e.g. (but not restricted to) using a bus lane, or crossing a restricted bridge

-The locations where the violations took place including the name of the road/junction/bridge etc. and which village/town/city etc. it is in

-The violation committed by the driver, e.g. using a bus lane

-How much the driver was fined?

-Whether the PCN was appealed, the nature of the appeal, and the outcome of the appeal

-The total amount of revenue generated, in each of the years above, from driving-related (but not parking) PCNs

Where there is a lot of similar data for one location, please group this together, e.g. if 50 drivers have been fined £50 for using the same bus lane and none appealed

Herefordshire Council do not issue fixed penalty charge notices for driving violations other than parking.

Advice & Assistance

The following links may be of interest:

[Parking](#)

[Council car park locations and charges](#)

[Parking policies and reports](#)

[Parking enforcement](#)

[Annual parking enforcement report](#) which contains a lot of statistical data

Further Information

Why not check our [disclosure log](#) before making a new request as your question may already have been answered by a previous FOI request or information already published on our website.