



HEREFORDSHIRE'S
LEARNING DISABILITY
PARTNERSHIP BOARD
everything about us but not without us



Meeting-LDPB

Date/Time-9th May, 2:30pm-4:30pm

Venue-Zoom Conferencing and Mordiford room, Plough Lane

Attendees:	
Name	Organisation / Role
Tracy Crum	Chair, Echo
Mike Cook	Chief Officer, Echo
Chris Smith	Service Development Officer, Envirobility
Glen Crosier	Senior Commissioning Officer, Community Wellbeing, Herefordshire Council
Rosa Murray	Senior Consultant, Channel 3 Consulting
Lorenzo Gordon	Maldaba LTD,
Claire Dauncey	Development and Innovation Manager, Maldaba Ltd.
Nicki Wood	Student, Hereford Community Learning Disability Team
Judy Swash	Nurse, Hereford Community Learning Disability Team
Sean Ladd	Service Manager, National Star College
Paul Choppen	Partnership Board Assistant, Community Wellbeing, Herefordshire Council
Ginnie Jaques	Registered Manager, Shared Lives
Victoria Davey	Health and Wellbeing Coach, WBC Primary Care Network
Mary Simpson	Healthwatch Herefordshire
Sally Wilson	Interim Head of Care Commissioning, Community Wellbeing, Herefordshire Council
Maria Barnet	Director, Ross on Wye Horizon Centre
John Gorman	Commissioning Officer, Community Wellbeing, Herefordshire Council
Rob Gorle	Parent Carer
Gill Gorle	Parent Carer
Amanda Moorcroft	Locality Manager County/Transitions Teams Community Wellbeing, Herefordshire Council
Paul Scott	Trustee Herefordshire Mencap
Rose Hunt	Herefordshire Mencap

Apologies

Name	Organisation / Role
Mathew Cole	Hate Crime Training and Engagement Officer, Victims Support
David Evans	Project Officer, Herefordshire Health Checkers

Name	Organisation / Role
Jenny Dalloway	Programme Director – Mental Health, Learning Disabilities and Autism, NHS Herefordshire and Worcestershire
Richard Keble	Programme Lead for Learning Disability and Autism, NHS Herefordshire and Worcestershire
Rae Chambers	Marches Family Network
Karen Capewell	Service Manager, Community Wellbeing, Herefordshire Council
Kathryn Wood	Disability Training and Consultancy Specialist - Product and Consultancy Lead Health Management Ltd (formerly Remploy)
Amy Pitt	Service Director Communities, Community Wellbeing, Herefordshire Council
Hayley Doyle	Service Director All Age Commissioning, Community Wellbeing
Kath Bird	Acting Head of Operations & Engagement – South Region, Walsingham

Welcome and Introduction

Tracy welcomed everyone and asked members to introduce themselves.

Zoom etiquette

Tracy went through the Zoom etiquette.

Previous Minutes

Name	Actions	Detail	Update
Paul , Michelle	Action 1	Michelle will email the proposed questions and presentation over to Paul to forward to board members for feedback	Completed
Tracy	Action 2	To email Worcestershire Learning Disability Partnership Board about holding a Joint LDPB meeting	Ongoing
Paul	Action 3	To agree dates for the LDPB meetings for the rest of the year with Tracy, John, Glen and Mike.	Agreed to have the next two LDPB meeting on the 5 th September/ 5 th December 2:30-4:40pm in the Fownhope Room

Matters arising (all)

Mary queried the lack of a report from the Day Activities Framework review. Glen said the Day Activities Framework review had been completed and they were now looking at the outcome of the review. This includes what things need to be updated and implemented through the

transformation programme which they have been working closely with HAT (Hereford Activities Together) on.

Glen said they do need to update the Day Activities Framework document before resending it out.

**Services Update and Development -Sally Wilson
(Interim Head of Care Commissioning) Glen Crosier (Senior Commissioning Officer)**

Sally mentioned that she was happy to see the progress that Hayley Doyle and Glen had made working on the Day Activities Framework Review, working with providers to address their concerns prior to her arrival around Easter.

Sally also discussed how Hilary Hall (Corporate Director Community Wellbeing, Community Wellbeing) has been working with her senior management team and wider stake holders to how the Council takes forward a transformative approach to development of services within the community wellbeing directorate. A Transformation Strategy is in development around how the directorate can better support people in their own home to prevent people needing longer term care.

She also said the directorate wanted to take a more co-production approach to developing services by working with partners and providers more closely.

Glen mentioned that there had been work to review community activities and supported living services over the last couple of years.

Glen mentioned they are working on a 12 month timeline that includes assessing outcomes from both the community activities and supported living reviews from now until September before doing a procurement exercise. At which point they will be renewing the approved provider list for community activities and supported living. This will help with reviewing contracts and inviting other types of service providers to the table and help develop and commission different types of services in line with what people want and need.

Glen also said that the Council and Community Wellbeing Directorate was committed to putting in place a co-production plan to look at how services are set up and funded. There has been one meeting so far with the HAT group at the Cart Shed and another co-production day is scheduled in June.

A programme of engagement still needs to be developed in collaboration with this board (LDPB). They are currently working with community activity providers (HAT group), plan to engage with supported living providers and carers, parents and service users.

Glen said they will look back at previous feedback on how community activities could be improved. Glen will share the timetable regarding procurement.

Comments from Sean included making sure the perspectives of individuals at school and colleagues who will be coming into day services over the coming years were sort. Mary mentioned the importance of developing a feedback loop and have a bit of transparency.

**Hear Me Now Rosa Murray (Channel 3 Consulting) Lorenzo (Maldaba Ltd) Clare Dauncey
(Development and Innovation Manager Maldaba Ltd)**

Lorenzo did an overview of the project "Hear Me Now" which was developed by Herefordshire and Worcestershire ICB, Channel 3 Consulting, Maldaba and Academia. The project aims to help people with learning disabilities and autism be more independent. Hear Me Now is an app that will

work on android and apple devices and helps people capture the information that matters to them using the multimedia format they prefer i.e. video, audio, pictures and links to YouTube.

Individuals can share information with the people important in their life such as friends, family carers and professionals through a secure website and these people can share information back with the individual.

The "Hear Me Now" app went live to the public in 2016 and individuals have used the app for a range of different things such as: a food diary; to help manage their health conditions; changes in circumstance and care needs; to help people know what matters to them and as a digital passport.

Since they last presented to the board in February they have been working really hard to engage across the ICB to ensure as many social workers, providers and groups know about the app.

They are current engaged with more than 40 providers or social work teams across the ICB at various stages from the first introductory stages to going through training to start getting individuals using the app.

They current funding from NHS England means it free the end user but in order for this continue they feedback from new users to show it is making a difference.

If you would like to get involved or have any more queries please contact Rosa's on rosa.murray@channel3consulting.co.uk

Learning Disability Week 2023 Rose Hunt / Tracy Crum

A group of 11 organisations have been working together planning Learning Disability Week (19-25 June). The theme set by National Mencap is "Busting the Myths" celebrating the achievements of people with a learning disability.

They hope to hold events more widely across the county as the feedback from last year was it was to Hereford centric. So far events confirmed can be found on the Herefordshire Mencap website at <http://www.herefordshiremencap.com/learning-disability-week-2023.html> and the posters (see attached)

Rose also said they wanted to focus on employment support and healthy eating. If anyone has contacts at the Job Centre or with a dietitian to share with Rose contact her at rose@herefordshiremencap.com

Victim Support project to raise awareness of hate crime Matt Cole (Hate Crime Training and Engagement Officer for the West Mercia, Victim Support)

Unfortunately Matt Cole sent his apologies as he had an urgent meeting.

Action 1- Paul will arrange an invitation to a future meeting.

Impact of LDPB Surveys Discussion and Sub Group Feedback from the last LDPB Survey Mary Simpson

Mary discussed the feedback from the poll on Changing Places Facilities (see attached). Feedback mentioned the lack of facilities across the county, how the lack of facilities stops people participating in events and the need for more changing places facilities to have a bed as well as a hoist, so individuals don't get changed in an undignified manor on the toilet floor.

Rose mentioned the changing places website where one can find their nearest changing places facilities. <https://www.changing-places.org/find>

The sub group had discussed ideas on how the board can make sure the outcomes of the Learning Disability Strategy are being implemented (see the presentation attached). The sub group proposed linking the polls to the themes from the Learning Disability Strategy shown in the engagement cycle (see attached).

The results of each set of polls would then be presented at a board meeting correlating to the theme and outcomes that the polls are based on.

People working on the outcomes related to outcomes from each theme would be invited to the correlating quarterly board meeting to update on progress and hear feedback.

Board members said they needed time to digest the plan, discuss it with their organisations trustees and rep groups before making any decision on the proposals.

Action 2- Paul to share the presentation on the proposed changes with board members.

Mike asked which council staff member holds responsibility for the success of the Learning Disability Strategy.

Action 3- Sally said she would find out and get back to Mike and the board on this.

Action 4- Mary also asked Paul to confirm the theme for the next quarters set of polls.

ICS News

No updates.

Dates of Joint LDPB Meeting Paul Choppen

Tracy and Paul met and decided the next LDPB meetings would be on the 5th of September and 5th December from 2:30-4:30pm in the Fownhope Room, Plough Lane.

It was also proposed to arrange a join meeting of Herefordshire's and Worcestershire's Learning Disability Partnership Boards in October.

Zoom Licence- Paul mentioned that his Council's Zoom licence would expire on the 12 May as Corporate Services were cutting down on the amount of Zoom Licences issued.

Mary raised the point that the previously people with a learning disability had found the Zoom platform more user friendly and that it seemed a small reasonable adjustment to make so they can more easily participate in meetings.

Action 5- After a discussion if was agreed Paul would arrange a meeting involving a subset of board members would be set up to discuss which video conferencing would be best to use going forward.

Date of Next Meeting

5th September 2:30-4:30pm Fownhope room, Plough Lane

5th December 2:30-4:30pm Fownhope room, Plough Lane

Name	Actions	Detail
Paul	Action 1	To rearrange for Matt Cole (Victim Hate Crime Training and Engagement Officer for the, Victim Support) to discuss the support project to raise awareness of hate crime at a future meeting.
Paul	Action 2	To share the sub groups presentation on the proposed changes to how board meetings are run and hold those implementing the outcomes of the Learning Disability Strategy to account.
Sally	Action 3	To find out and get back to Mike and the board on who is responsible in the Council for the success of the Learning Disability Strategy.
Paul	Action 4	To confirm the theme for the next quarters set of LDPB polls to Mary.
Paul	Action 5	To arrange a meeting involving a subset of board members to discuss what video conferencing would be best to use going forward.