

HEREFORDSHIRE PUBLIC REALM CONTRACT 2022/23

ANNEX 1 – NETWORK RESILIENCE



SERVICE OVERVIEW

SERVICE SUMMARY

Network resilience combines the delivery of winter maintenance and response to civil emergencies. With the exception of winter maintenance, this annex covers only preparedness and organisational arrangements for multi-agency civil emergencies as resources are allocated to other service areas covered by their respective annexes of the annual plan.

COMMISSIONED WORKS

The annex shall deliver all activities and works as set out in Schedule 4 – Service Information Annex 01 - Service Information Support during Civil Emergencies v1.2 and Annex 20 Service Information Winter Service V1.2 unless deemed out of scope as detailed below

THE SERVICE**HIGH LEVEL SERVICE DELIVERY**

SERVICE	RESOURCES	DIRECT/SUB CONTRACT	DELIVERY
Supervision & Management	Operations Manager, Winter Coordinator, Commercial Support, Operatives for Salt Deliveries, Fleet Workshop Support	Direct Employed	Programmed training - Annual refresher and/or full training programme Ensuring plant, fleet and equipment is maintained in a safe and serviceable condition
Winter Maintenance	Operational Delivery team, Forecasting Services, Vaisala, Salt Supplies, National Highways, Snow contractors	Direct Employed & Sub-Contractors.	Winter Period from 1st November 2022 - 15th April 2023, based on 83 x Treatments. Delivery of a forecast driven service
Footpath Treatments	6 x Ops, 2 x Quad Bikes, 4 x 3.5T Vehicles Hand Spreaders	Direct Employed & Sub-Contractors.	Reactive basis based as per Winter Service Plan 2018-23 and available resources
Gritting Runs	17 Gritters, 34 drivers, Minimum 6 x Zero Hours Drivers Duty Control Officers (DCO) x 3, Verification Officer (VO) x 1, Route Inspectors x 6	Direct Employed & Sub-Contractors	Precautionary, Preventative & Reactive Gritting - Maintaining the Primary & Secondary routes network in a safe condition as per Winter Service Plan 2018-23
Salt Bins	8 x Operatives, 4 x 3.5T Vehicles	Direct & Sub-Contractors	Planned programme and requests for All HC owned grit bins.
Emergency Responses	Routine & Reactive Maintenance Teams	Direct & Sub-Contractors	On a reactive basis and preparedness for any events that may be forecast and predictable

OUT OF SCOPE ACTIVITIES

The activities or works are out of scope:

Service/Activity Removed	Reason
Snow clearance	<p>IN SCOPE</p> <ul style="list-style-type: none"> • Priority and secondary routes • Remote areas covered by snow contractors • Use of snow blowers (4 snow blowers, 12 operatives trained) • Use of the 2 Quad Bikes and Towable Spreaders • Designated car parks and transport interchanges • Designated footpaths/cycleways • Emergencies Services Depots, as required <p>NOT COMMISSIONED IN SCOPE</p> <ul style="list-style-type: none"> • Non designated routes Area outside of the public realm (e.g. Herefordshire Councils property assets) unless requested by Herefordshire Council Contract Management Team (CMT)
Salt bin replenishment	<p>IN SCOPE</p> <ul style="list-style-type: none"> • All HC owned grit bins (initial fill by the start of the season) • Delivery of salt to parishes (to agreed designated locations as per criteria) • Replacement/Repair of damaged or missing salt bins <p>NOT COMMISSIONED IN SCOPE</p> <ul style="list-style-type: none"> • Private grit bins • Community Commissioning Model – Self Help Salt bins • Addition of new grit bins to the network (Parishes are responsible for paying for any new grit bins, subject to approval of location)

<p>Gritting</p>	<p>IN SCOPE</p> <ul style="list-style-type: none"> • Primary routes • Secondary routes • Ad-hoc requests approved by DCO (and in line with Winter Plan) • Designated footpaths/cycleways and transport interchanges • Designated HC carparks and Hereford Crem • Police requests following DCO approval (and in line with Winter Plan) • Defect reporting by gritter drivers, in particular water on the highway • Emergencies Services Depots, as required <p>NOT COMMISSIONED IN SCOPE</p> <ul style="list-style-type: none"> • National Highways Road Network Area outside of the public realm (e.g. Herefordshire Councils property assets) unless requested by Herefordshire Council Contract Management Team (CMT) • 3rd party / privately owned areas unless requested by Herefordshire Council Contract Management Team (CMT)
<p>Salt bags</p>	<p>IN SCOPE</p> <ul style="list-style-type: none"> • Provision of salt bags to reduce risk of ice formation <p>NOT COMMISSIONED IN SCOPE</p> <ul style="list-style-type: none"> • Provision of salt bags to 3rd parties
<p>Sandbags</p>	<p>IN SCOPE</p> <ul style="list-style-type: none"> • Provision of sandbags as per current HC sandbag policy <p>NOT COMMISSIONED IN SCOPE</p> <ul style="list-style-type: none"> • Provision of sandbags to Parishes, unless requested by Herefordshire Council Contract Management Team (CMT).
<p>Emergency response</p>	<p>IN SCOPE</p> <ul style="list-style-type: none"> • Response to civil emergencies • Provision of sandbags in accordance with current HC Sandbag policy <p>NOT COMMISSIONED IN SCOPE</p> <ul style="list-style-type: none"> • Disposal of sandbags (unless placed by BBLP to protect property

	<p>from Public Realm Assets)</p> <ul style="list-style-type: none">• Provision of sandbag stocks as a precautionary measure - Annex 7• Provide 24hrs cover to organize and supervise any emergency service activities in the Public Realm within Herefordshire County.
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APPENDICES

APPENDIX A: BBLP POLICY & PROCESSES TO BE USED IN THE DELIVERY OF THE ANNEX

Incident Escalation Process

Lesson Learned

Service Delivery Process

Winter Service Plan 2018 – 2023

In Scope and Out of Scope

Legislative and Associated Documents

APPENDIX B: PROGRAMME OF WORKS

WORK PROGRAMMES

Herefordshire Snow Clearing Areas

Herefordshire Snow Contractors

Winter Rota

Winter Drivers

ACTIVITY SCHEDULES

Winter Maintenance Routes by Zone

Winter Maintenance – Treatment Update

APPENDIX C: BUDGET BREAKDOWN

Refer to Budget Master

APPENDIX D – LIST OF NOMINATED SUBCONTRACTORS

- InsideOut
- MeteoGroup (DTN)
- Vaisala
- Snow Contractors



Snow Clearance
Areas.pdf



Herefordshire
Snow Contractors.p