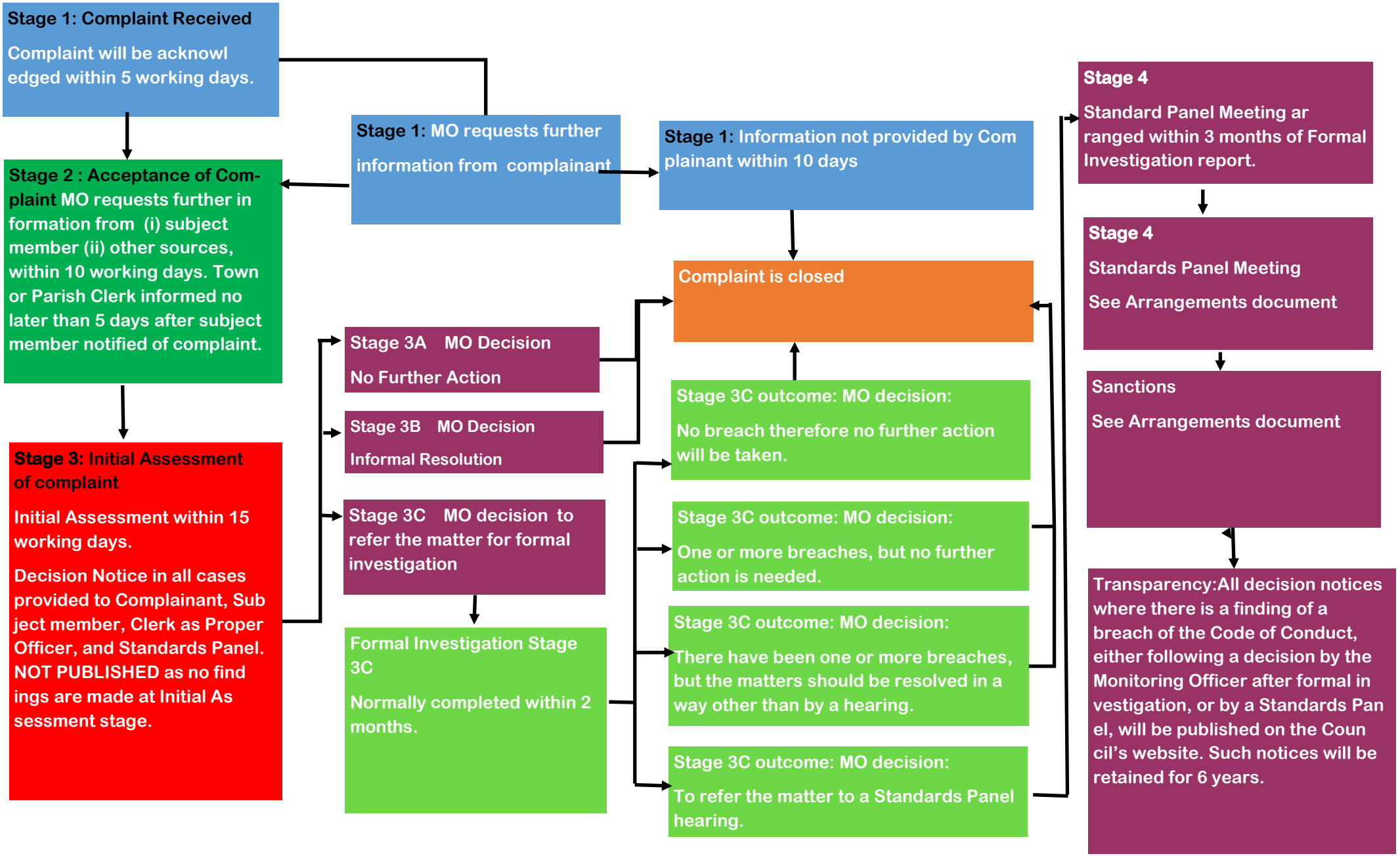Arrangements for dealing with Code of Conduct complaints—Flowchart