

# Herefordshire Directory of Early Help Services

## Useful contacts for EARLY HELP ASSESSMENT practitioners.

AGENCY	DESCRIPTION	METHOD OF REFERRAL	CONTACT DETAILS
<b>Parents and children involved in crime and anti-social behaviour</b>			
<b>Child exploitation</b>	<p><b>CLIMB:</b> Children and young people (aged between 10-17yrs) at risk of being exploited or exposed to criminal activity. Individuals and gangs are threatening, grooming and forcing children and young people to work, have sex or traffic drugs. This service incorporates sports, dance, arts and music, and work with young people who are missing school or college, starting to be reported as missing, or at risk of being drawn into criminal activity.</p> <p><b>CLIMB Under 10's:</b> CLIMB now have an Early Intervention Practitioner u10s in Herefordshire (Rebecca Webb). Her role is working with under 10s to reduce the risk of exploitation. This can be 1:1 sessions or group sessions with children, usually in school but she can also work with children outside of a school setting</p> <p><b>Catch 22:</b> Catch 22 are pleased to announce the launch of a specialist support and rescue service for young people and their families who are criminally exploited through county lines. Our caseworkers will provide one-to-one support to young people and their families, working closely with other agencies and professionals and tailoring the support to each young person's individual needs and circumstances. We deliver a rescue service, with "out-of-hours" capacity, to secure the safe return home, at a critical teachable moment, of young people from London, the West Midlands, Merseyside, and Greater Manchester who are identified outside of their home police force area as a result of their involvement in county lines activity. Our support and rescue service operates alongside SafeCall, a dedicated confidential county lines national helpline for young people, parents and carers across England and Wales run by Missing People.</p>	Direct referral	<p><a href="https://www.childrensociety.org.uk/what-we-do/our-services/climb">https://www.childrensociety.org.uk/what-we-do/our-services/climb</a>            Contact: Rachel Barbee or Marcus O'Leary.  <a href="mailto:climb@childrensociety.org.uk">climb@childrensociety.org.uk</a></p> <p style="text-align: center;">Rebecca Webb:  <a href="mailto:Rebecca.Webb@childrensociety.org.uk">Rebecca.Webb@childrensociety.org.uk</a>  <a href="http://uk">uk</a></p> <p style="text-align: center;"><a href="mailto:countylinessupportandrescue@catch-22.org.uk">countylinessupportandrescue@catch-22.org.uk</a></p>

<b>Child sexual exploitation</b>	See The Branch Project – under sexual assault services See CLIMB (above)		
<b>PACE</b>	<p><b>Parents Against Child Exploitation</b> - is an online resource for any practitioners working with families/ carers whose child is believed to be at risk or experiencing Child Exploitation. Pace works alongside parents and carers of children who are – or are at risk of being – sexually exploited by perpetrators external to the family. They offer guidance and training to professionals and parents on how child sexual exploitation affects the whole family.</p> <p><b>Free on line training available for parents and professionals too.</b></p>		<a href="https://paceuk.info">https://paceuk.info</a>

<p><b>On-line grooming information and resources</b></p>	<p><b>NSPCC guide for parents and professionals about social media sites</b></p> <p><b>NSPCC</b> – advice on Grooming</p> <p><b>It's Not Okay</b>- on-line guidance and resource for children and young people, parents and professionals</p> <p><b>St Giles -Midlands</b></p> <p><b>Think you Know</b> – CEOP website containing useful resources for professionals. The Thinkuknow programme is founded on 6 values to ensure safe, effective and child-centred delivery of online safety education.</p> <p><b>BROOK Traffic Light Tool</b>- A guide to identifying sexual behaviours and the level of risk</p> <p><b>Child Criminal Exploitation Toolkit for Professionals</b> –</p> <p><b>YouTube – Tea and Consent</b> –</p> <p><b>NSPCC ‘PANTS’</b> Resources for children aged 4 – 8 years –</p>		<p><a href="https://www.net-aware.org.uk/">https://www.net-aware.org.uk/</a></p> <p><a href="https://www.nspcc.org.uk/what-is-child-abuse/types-of-abuse/grooming/">https://www.nspcc.org.uk/what-is-child-abuse/types-of-abuse/grooming/</a></p> <p><a href="https://www.itsnotokay.co.uk/">https://www.itsnotokay.co.uk/</a></p> <p><a href="https://www.stgilestrust.org.uk">https://www.stgilestrust.org.uk</a></p> <p><a href="https://www.thinkuknow.co.uk/professionals/">https://www.thinkuknow.co.uk/professionals/</a></p> <p><a href="https://www.enhertscg.nhs.uk/sites/default/files/Sexual-Behaviours-Traffic-Light-Tool.pdf">https://www.enhertscg.nhs.uk/sites/default/files/Sexual-Behaviours-Traffic-Light-Tool.pdf</a></p> <p><a href="https://www.childrensociety.org.uk/sites/default/files/2021-01/exploitation-toolkit.pdf">https://www.childrensociety.org.uk/sites/default/files/2021-01/exploitation-toolkit.pdf</a></p> <p><a href="https://www.youtube.com/watch?v=pZwvrXVavnQ">https://www.youtube.com/watch?v=pZwvrXVavnQ</a></p> <p><a href="https://learning.nspcc.org.uk/research-resources/schools/pants-teaching">https://learning.nspcc.org.uk/research-resources/schools/pants-teaching</a></p>
<p><b>Hollie-guard personal safety app</b></p>	<p>If in danger, you can shake to activate a point of contact and gives your location. Or if you go for a run and you stop it will know something is wrong.</p>		

<b>Knife Crime</b>	<p><b>Steer Clear:</b> Steer Clear is a unique programme offering education and support to young people carrying weapons and their families. Our team work with young people aged between 10-18 who we believe could be exposed to knife crime and the harm associated with it. We will strive to educate and support each referred young person whilst tackling knife-related crime in order to protect our communities from harm. This voluntary programme is completely free. By getting in touch, you could help keep a young person safe from harm and assist in preventing the criminalisation associated to it.</p> <p><b>Live Safe knife crime advice &amp; support:</b> Learn the facts about UK knife crime and how it can impact your life, plus get support on how to stay away and live safely</p>		<p><a href="mailto:steerclearherefordshire@westmercia.police.uk">steerclearherefordshire@westmercia.police.uk</a></p> <p><a href="http://www.livesafe.org.uk/young-people/knife-crime/">www.livesafe.org.uk/young-people/knife-crime/</a></p>
<b>Fire Safety</b>	<p><b>Hereford &amp; Worcester Fire &amp; Rescue service Juvenile fire-setters scheme:</b> This scheme was introduced to reduce the risk of fire-setting behaviour in our community. The aim is to change the behaviour of young people who engage in antisocial behaviour and fire-setting. The scheme is designed to curb fire-setting behaviour by educating and supporting children and their families.</p> <p><b>Staywise:</b> Staywise is an on-line safety platform developed by the National Fire Chiefs Council in collaboration with other emergency services partners including the National Police Chiefs Council, the Association of Ambulance Chief Executives and the Royal Life Saving Society. It has a free online library packed full of educational resources and activities from the UK's leading emergency services and safety-focused organisations making it easy for you to find trusted materials that provide learning opportunities to help keep children safe.</p>		<p><a href="http://www.hwfire.org.uk/safety-and-advice/educational-resources/">www.hwfire.org.uk/safety-and-advice/educational-resources/</a></p> <p><a href="http://www.staywise.co.uk/public">www.staywise.co.uk/public</a></p>
<b>Youth Justice Service</b>	<p><b>Youth Justice Service</b> engage in a wide variety of work with young offenders (those under 18) in order to achieve their aims. YOT's supervise young people who have been ordered by the court to serve sentences in the community or in the secure estate. They also arrange for Appropriate Adults to accompany under 17's after their arrest in order to advise and support the young person, and observe that they are treated fairly.</p> <p><b>The Turnaround Project (provided by West Mercia Youth Justice Service) :</b> Turnaround is a voluntary support programme for young people aged 10 to 17 years old and their families. The aim is to support young people and their families, who have come to the early attention of enforcement agencies.</p>	Referral via police or support worker.	01432 347120



## Employment and Training support

**Hoople:** Our Study programme is aimed at 16-19 year olds who may struggle with mainstream education, and supports learns with social, emotional and mental health needs as well as special educational needs and disabilities. We help them to continue their education and build skills to gain employment, apprenticeships and life skills to develop independence, with a small group of up to 30 students per cohort. Our doors are also open for 16-25 year-olds with Educational Health Care Plans (EHCP)

**The King's Trust:** offer a range of different support programmes for young people, including Team, which is a 12 week personal development initiative for 16 to 25 year olds.

**HVOSS NEETS:** As hvoss develops a much needed inclusive supported volunteering service across Herefordshire, called 'Be Inspired', we are working for a few months with Landau and Horizon training, who are delivering a NEETS project funded by Herefordshire Council. This project is for 15 – 25 year olds who are not in employment, education or training, to develop the personal and transferable skills needed to move into work. The project offers mentoring and person-centred support to build confidence, self-esteem and basic skills, along with the chance to participate in certified training and employability skills, for those furthest from the labour market. Hvoss will offer support to find and sustain volunteering placements and training, along with supported travel and shadow shifts. One to one mentoring will help empower young people to explore options for the future to move forward. We have Engagement Co-ordinators, Milly and Lauren working in Ross, Hereford and Leominster area, who can meet young people locally, working face to face, by phone or online

Website:  
[www.hoopleltd.co.uk/education/](http://www.hoopleltd.co.uk/education/)  
Phone: 01432 383500 Email:  
[study.programme@hoopleltd.co.uk](mailto:study.programme@hoopleltd.co.uk)

Contact number: 0800 842 842.

Website:  
<https://www.kingstrust.org.uk/how-we-can-help/grow-skills-and-confidence/team>


Mandy.furniss@hvoss.org.uk at hvoss  
52, Broad Street, Hereford, HR4 9AB.  
Mobile: 07741741148 Or Andrea  
Harrison at Landau:  
[andrea.harrison@landau.co.uk](mailto:andrea.harrison@landau.co.uk)  
Mobile : 07562 625820

	<p>Always contact the school to discuss.  Head teachers have the legal power to make sure pupils behave outside of school premises (state schools only).  This includes bullying that happens anywhere off the school premises, for example on public transport or in a town centre.  School staff can also choose to report bullying to the police or local council</p> <p><b>Children First Family Mediation:</b> If your family has been affected by peer on peer abuse, there is local support available. Children First Family Mediation is an independent family mediation service who offer confidential, sensitive support to Herefordshire families and individuals who have been affected by peer on peer abuse.</p> <p><b>Kidscape:</b> Advice for parents, carers and young people on how to deal with and respond to bullying.</p>		<p><b>Useful websites:</b></p> <p><a href="https://www.gov.uk/bullying-at-school/bullying-outside-school">https://www.gov.uk/bullying-at-school/bullying-outside-school</a></p> <p><a href="https://www.gov.uk/bullying-at-school/bullying-a-definition">https://www.gov.uk/bullying-at-school/bullying-a-definition</a></p> <p><a href="https://www.gov.uk/bullying-at-school">https://www.gov.uk/bullying-at-school</a></p> <p><a href="https://www.gov.uk/government/publications/preventing-and-tackling-bullying">https://www.gov.uk/government/publications/preventing-and-tackling-bullying</a></p> <p><a href="https://youngminds.org.uk/find-help/feelings-and-symptoms/bullying/">https://youngminds.org.uk/find-help/feelings-and-symptoms/bullying/</a></p> <p>please contact Sheena Adam by email <a href="mailto:admin@childrenfirstfamilymediation.org.uk">admin@childrenfirstfamilymediation.org.uk</a> or call 01617 638793 and quote "Herefordshire". Website: <a href="http://www.childrenfirstfamilymediation.org.uk">www.childrenfirstfamilymediation.org.uk</a></p> <p><a href="https://www.kidscape.org.uk/advice/advice-for-young-people/dealing-with-bullying/">https://www.kidscape.org.uk/advice/advice-for-young-people/dealing-with-bullying/</a></p>

**Children who need additional support, from the earliest years to adulthood**

<b>Herefordshire Children's Help and Advice Team (CHAT)</b>	<p>The Childrens Help and Advice Team is a team that can offer advice, guidance and signposting to families and professionals. They can also support professionals with the completion of an Early Help Assessment.</p> <p>The Childrens Help and Advice Team also ensure that families get the right help at the right time. They can offer support and advice to families and professionals on the Early Help Assessment (EHA) process.</p> <p>They maintain records on the progress of an EHA through regular contact with families and professionals.</p>	Contact direct.	Contact: 01432 260261 Email: <a href="mailto:CHAT@herefordshire.gov.uk">CHAT@herefordshire.gov.uk</a>  <b>EHA document and guidance available at:</b> <a href="https://www.herefordshire.gov.uk/support-schools-settings">https://www.herefordshire.gov.uk/support-schools-settings</a>
<b>Herefordshire Council – Early Help family support.</b>	<p>Work with Families to offer support and guidance with parenting. Offers mentoring, advice and buddying for parents and children aged 0-19. Intervention can be for 3-6 months.</p> <p>2 family support workers specialising in support for <b>young carers</b>.</p>	Early Help Assessment required. See Children's Help and Advice Team above.	Contact via CHAT (see above)
<b>Vennture</b>	<p><i>The 4Family programme</i> helps families to help themselves; it carefully selects and rigorously trains volunteers to work supporting families one-to one in their home for 6 to 12 months.</p>	Early Help Assessment required. See CHAT above.	<a href="mailto:enquiries@vennture.org.uk">enquiries@vennture.org.uk</a> 0330 2020730
<b>Homestart</b>	<p>Work with Families to offer support and guidance with parenting. Offer mentoring, advice and buddying for parents and children aged 0-19. Intervention can be 3 months +.</p>	Contact direct	<a href="mailto:homestart.hereford@virgin.net">homestart.hereford@virgin.net</a> 01432 371212/372264
<b>Children's Centres in Herefordshire</b>	<p>The Children's Centre offer family support through a range of services, such as Let's Play, baby massage, speech and language groups, parents with prospects and many other specialist and outreach support sessions.</p> <p><b>Herefordshire Health Visitors:</b> The Single Point of Access (advice line) service provides parents/ carers of 0-5 year olds in Herefordshire with advice from the health visiting team about a child's health or development. Parents/carers can seek advice about a wide range of topics such as breastfeeding, bottle feeding, sleep, toileting, behaviour, eating, minor injuries/ ailments, parenting support and much more.</p>	Early Help Assessment required. See CHAT above.	<b>Bromyard Hope Centre</b> 01885 488495 <b>Golden Valley</b> 01432 383860 <b>South City</b> 01432 383860 <b>North City</b> 01432 383430 <b>Kington</b> 01432 383340 <b>Leominster</b> 01432 383340 <b>Ross</b> 01432 260700



<p><b>Solihull On-line parenting courses (FREE)</b></p> <p><b>Triple P Parenting Courses/ NVR</b></p>	<p><b>Free on-line courses for parents.</b>          Understanding your child with additional needs          Understanding your teenager          Understanding your child's behaviour</p>  <p><b>Non Violence Resistance training:</b> NVR is a non-judgemental supportive programme designed to empower parents by feeling more in control and purposeful about any actions taken in response to behaviours. It is a relational approach that focusses on the interactions between the parents and their child; parents are coached to change their own responses to the young person's behaviour and to build a network of support around their family.</p>	<p>LOG-ON using Herefordshire's group log-in.</p> <p>Self referral</p>	<p><a href="http://www.inourplace.co.uk">www.inourplace.co.uk</a>          Enter Herefordshire Access Code:  <b>APPLEHERE</b></p> <p><a href="http://www.herefordshire.gov.uk/downloads/download/616/parenting_groups_and_courses">www.herefordshire.gov.uk/downloads/download/616/parenting_groups_and_courses</a></p> <p>Please contact:  <a href="mailto:NVR@herefordshire.gov.uk">NVR@herefordshire.gov.uk</a></p>
<p><b>CDC (Child Development Centre)</b></p>	<p>A specialist assessment and intervention centre for children with developmental delay and disabilities including motor, language and autistic spectrum disorders. Community paediatric outpatients, multi-disciplinary assessments and family service plan meetings are held.</p>	<p>Referrals from GPs, Health Visitors, School Nurses and other health professionals.</p>	<p>01432 356438</p>
<p><b>Carer Links</b></p>	<p>CarerLinks offer emotional and practical support to unpaid carers, helping them to protect their health and well-being. A carer is a person of any age, who provides unpaid support to a family member or friend who, due to illness, disability, mental health or addiction could not manage without this help. Carer advisers provide a listening ear and can link carers with services and support.          Drop-in sessions in localities in Herefordshire</p>	<p>Referral direct from family.</p>	<p>Email:  <a href="mailto:herefordshire@crossroadstogether.org.uk">herefordshire@crossroadstogether.org.uk</a>          Tel: 01432 663057  <a href="https://www.crossroadstogether.org.uk/our-services/carerlinks/carerlinks-herefordshire">https://www.crossroadstogether.org.uk/our-services/carerlinks/carerlinks-herefordshire</a></p>

<p><b>Young Carers</b></p>	<p>1:1 Support from specially trained Early Help key worker.</p> <p><b>Young Carers Assessment information:</b> Our young carer service considers the whole family when making an assessment of a young carer's needs. Some of the ways we may be able to help include signposting to support organisations, support with school or college, information, guidance and advice, support for the family, help with keeping the young person and their family safe, emotional support and befriending. Contact one of our Advanced Practitioners for help or support with referrals for a young carer's assessment:</p> <p><b>Herefordshire Young &amp; Young Adult Carers CIC:</b> Herefordshire Young and Young Adult Carers CIC provides support and respite for children and young adults who are caring for a family member with an illness, disability, mental health issue or problem with drugs or alcohol.</p> <p><b>Sense:</b> Support for young carers and siblings of disabled people. Sometimes, we all need space to relax and share our experiences with people who understand us. That's why we offer support and activities to young carers and siblings of people with disabilities. Your child could attend one of our virtual book clubs or games nights, or come along to a wellbeing session if they'd like to talk. The choice is theirs!</p>	<p>Refer to CHAT for an Early Help Assessment</p>	<p>Contact the CHAT team on 01432 260261 Website:  <a href="http://www.herefordshire.gov.uk/social-care-support/young-carers-assessment-advice-professionals#:~:text=Young%20carer%27s%20assessment%20%20contact%20details,CHAT%20team%20on%2001432%20260261">www.herefordshire.gov.uk/social-care-support/young-carers-assessment-advice-professionals#:~:text=Young%20carer%27s%20assessment%20%20contact%20details,CHAT%20team%20on%2001432%20260261</a></p> <p>Mobile: 07484 245128 Email: HYACinfo@gmail.com Online referral form:  <a href="https://form.jotform.com/233542935177361">https://form.jotform.com/233542935177361</a></p> <p><a href="http://www.sense.org.uk/our-services/support-for-children/support-for-young-carers-and-siblings/">www.sense.org.uk/our-services/support-for-children/support-for-young-carers-and-siblings/</a></p>
<p><b>Young Sibs</b>- for brothers and sisters of disabled children and adults</p>	<p>This service is run by Sibs, the UK charity for brothers and sisters of disabled children and adults. On-line support and advice for children who have a disabled relative living with them.</p>	<p>Direct on line website</p>	<p><a href="http://www.youngsibs.org.uk">www.youngsibs.org.uk</a></p>
<p><b>Epilepsy Action</b></p>	<p>'Just for kids' website to support children with epilepsy</p>	<p>Direct on line website</p>	<p><a href="http://www.epilepsy.org.uk/info/children">www.epilepsy.org.uk/info/children</a></p>

<b>Aspire</b>	<p>Organisation that support adults with learning disabilities. Daytime activity clubs at the Hub- Tues-Fri. Youth Club - Thursday evenings.</p>	Contact direct	<p>01432 269406 <a href="http://aspireliving.org.uk">http://aspireliving.org.uk</a></p> <p>The Hub 01432 266881</p>
<b>Autism and ADHD support NAS (National Autistic Society)</b>	<p>Contact for times and details</p> <p>NATIONAL = <a href="https://www.autism.org.uk">https://www.autism.org.uk</a></p>	Direct	<p>01432 340 072 <a href="https://nas-herefordshire.co.uk">https://nas-herefordshire.co.uk</a></p>
<b>Close House Projects</b>	<p>Youth Centre in Hereford. Ages 13-25, Mon-Sat. Safe, supportive and inspiring spaces for young people to socialise and access support.</p>	Do not take referrals	01432 274239
<b>Gypsy, Roma Traveller Support Services</b>	<p>GRT team offers advisory support to schools and professional agencies towards the improvement of outcomes for Gypsy, Roma and Traveller (GRT) children and families. Working with: Professional and voluntary sector agencies in Herefordshire. GRT children from 0 to 19. GRT families - Romany Traveller/Gypsy, Irish Traveller, New Traveller, Showman, Roma.</p>	Contact direct	<p>Email: <a href="mailto:grt@herefordshire.gov.uk">grt@herefordshire.gov.uk</a> Colin Jefferson, GRT learning mentor, Y11+: 01432 260295</p>
<b>HOPE Support service</b>	<p>Supporting young people (11-25) when a close family member is diagnosed with a life-threatening illness.</p>	Self-referral	<p>01989 566317 <a href="mailto:help@hopesupportservices.org.uk">help@hopesupportservices.org.uk</a></p>
<b>Houghton Project</b>	<p>The Houghton Project is based within a 200-acre working farm in Bodenham, Herefordshire. It is run as a mixed farm with facilities to provide training and experience in both animal and horticultural production. Allow individuals to develop their own interests and skills</p> <ul style="list-style-type: none"> <li>• Enhance service users' employability</li> <li>• The development of social skills within a supportive environment</li> <li>• Allow service users to develop their capacity to form friendships and relationships with a wider range of people</li> </ul>	Contact Direct	<p>01568 797900 <a href="http://www.houghtonproject.co.uk">http://www.houghtonproject.co.uk</a></p>

## Sexual Assault Services

**Mountain Healthcare Sexual Assault Referral Centre-** Provides people who have experienced rape and sexual assault within the West Midlands with support and advice to assist in their recovery. They provide you with information about the options available to you and will support you in the decisions that you make.

### **WM RASASC & Purple Leaf**

(West Midlands Rape and Sexual Abuse Support Centre) Offers a free, confidential and non-judgemental service for survivors who have experienced any form of rape or sexual abuse. Services available are face-to-face, telephone and email counselling for females aged 16+; telephone helpline for survivors and supporters and an Independent Sexual Violence Advisory Service (ISVA) for females and males aged 11+.

Purple Leaf provide advice, risk assessment and interventions for children and young people (aged five to eighteen) who have exhibited or are at risk of exhibiting harmful sexual behaviour.

Also, deliver our Purple Leaf Education Programme, which provides 10 – 25 year olds with education and information designed to increase access to high quality sexual violence information and support

**SELFIE Project:** Sexualisation Exploitation Love Friendships Information Empowerment.

The SELFIE Project is an educational resource aimed at 11-25 year olds designed to increase young people's access to high quality sexual violence prevention and support.

Sessions can be delivered in school as one off standalone workshops, or as part of a 7-session delivery plan. Each session lasts for an hour, and it is advisable that each session is conducted before a break or lunch period. This enables the young people to come back and discuss anything in a safe, secure and private environment.

**The Branch Project:** Working with children and Young people who have experienced Child Sexual Exploitation or are worried about it.

**Paediatric Sexual Assault service** - A region-wide service which provides expert care for children and young people who have disclosed sexual assault, or who may have been subject to sexual abuse. Clients are seen by an experienced Paediatrician with specialist training in forensic examination and are supported by a Crisis Worker.

**Barnardo's BEACON Project:** They provide safe spaces, therapeutic services and practical support to help young people cope and recover from sexual abuse.

The Beacon Project is here to work with you across all 4 police areas (Warwickshire, West Mercia, West Midlands and Staffordshire) to help build capacity, create consistency and shine a light on the great work that's taking place. The main ways we will achieve this are;

- Having a website which will serve as a hub of information and support
- Provide training, consultation and networking with professionals
- Where there is no provision for a young person, we can provide counselling

**NAPAC:** NAPAC (the National Association for People Abused in Childhood) offers support to adult survivors of all types of childhood abuse, including physical, sexual, emotional abuse or neglect. Supporting recovery from childhood abuse, there is a support line available and downloadable self help guides for survivors, friends and family.  
help directory V11. January 2025

Self-referral

0808 168 5698  
[www.westmidscyps.co.uk/](http://www.westmidscyps.co.uk/)

Tel: 01432 266551  
Email: [office@wmrsasc.org.uk](mailto:office@wmrsasc.org.uk)  
01905 724514 (Worcestershire)  
01432 344777 (Herefordshire)

Tel: 01432 266551  
Email: [office@wmrsasc.org.uk](mailto:office@wmrsasc.org.uk)  
01905 724514 (Worcestershire)  
01432 344777 (Herefordshire)

For more information, to make a referral or to arrange to speak to a Branch Project Worker.

Call: 01905 611655 (Worcestershire Office) / 01432 266551 (Herefordshire Office)

Email: [branch@wmrsasc.org.uk](mailto:branch@wmrsasc.org.uk)  
0800 953 4131

Email:  
[pSASWestMids@uk.g4s.com.csjm.net](mailto:pSASWestMids@uk.g4s.com.csjm.net)

Telephone: 0808 801 0331 Website:  
<https://napac.org.uk/> email:  
[support@napac.org.uk](mailto:support@napac.org.uk)

<b>SENDIAS</b>	Formerly Parent partnership Scheme. Information, advice and support to parents and carers of children and young people up to the age of 25 who have a disability and/or special educational needs They offer an impartial, confidential and supportive service for parents and carers.	Self-referral	01432 260955 Email: <a href="mailto:sendias@herefordshire.gov.uk">sendias@herefordshire.gov.uk</a>
<b>No Wrong Door (NWD)</b>	Collective and collaborative service for young people in Herefordshire. Activities and support varies from support to access training or employment, sexual health, arts and sport, counselling, drug awareness and crime prevention.	Contact direct	Contact: Will Edwards <a href="mailto:will.edwards@hvoss.org.uk">will.edwards@hvoss.org.uk</a> 01432 277562

### Families experiencing or at risk of worklessness, homelessness or financial difficulties

<b>Families First Employment Advisor</b>	Provides help and support to families the Local Authority is working with to return to work or training. Can help with access to support that is available to them to address barriers that they may have to this, help with benefit issues. Must be accessed through an Early Help assessment.	Refer to CHAT through an Early Help Assessment . Must be noted on the action plan.	<a href="mailto:sara.howe@dwp.gov.uk">sara.howe@dwp.gov.uk</a> 07876 216509
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<b>Building Better Opportunities</b>	<p>The Building Better Opportunities (BBO) Herefordshire project managed by Landau Ltd is currently offering support for those who are unemployed (not working and looking for work) and economically inactive (not working and not currently looking for work). The project utilises the support of a partnership of 8 organisations based in Herefordshire to move people closer to and into employment by providing:</p> <ul style="list-style-type: none"> <li>* training opportunities</li> <li>* practical skills learning</li> <li>* support with CV creation</li> <li>* interview skills/preparation</li> <li>* job searching support</li> </ul>	Direct referral or through EHA	<a href="mailto:bboherefordshire@landau.co.uk">bboherefordshire@landau.co.uk</a> Tel: 01432 530041
<b>In2 Young people's programme</b>	<p>The In2 young peoples' programme managed by Landau Ltd for 15-24 yrs old who are unemployed, NEET (not in education, employment or training) or at risk of becoming NEET. The programme works to progress young people into employment, back into education and into traineeships/apprenticeships. Is currently offering the following online courses (see below) - alongside one to one mentoring of young people.</p> <ul style="list-style-type: none"> <li>* Dealing with conflict</li> <li>* Fitter Futures</li> <li>* Positive Coping Mechanisms</li> <li>* Respecting yourself and others</li> <li>* Taking Charge of your Life</li> <li>* World of Work</li> </ul>	Direct referral or through EHA	See <b>No Wrong Door</b> above
<b>Citizen's Advice- Debt advice Service</b>	<p>A Citizens Advice debt adviser helps people to understand their rights and responsibilities and those of their creditors. CAB debt advice service is free, confidential and impartial. Their debt advice service is authorised and regulated by the Financial Conduct Authority (FCA).</p>		England - 0800 144 8848 Online - <a href="http://www.citizensadvice.org.uk">www.citizensadvice.org.uk</a>
<b>Christians Against Poverty</b>	<p>Free debt advice and are able to visit clients in their own homes, to support them in managing their own finances.</p> <p>For clients who cannot repay their debts, support by arranging an Individual Voluntary Arrangement (IVA) bankruptcy or Debt Relief Order (DRO), as appropriate. Where possible, work with creditors to have interest charges reduced or stopped. Self Help pack available via website of Freephone number.</p>	Referral direct from family, Early Help Assessment Key Professional or self-referral.	<a href="http://www.capuk.org">www.capuk.org</a> 0800 328 0006

<b>NILS (no interest loans scheme)</b>	Provides zero-interest loans and/or grants for people experiencing acute financial problems of up to £400. They do not provide cash sums to individuals but purchase essential items people's behalf direct from local suppliers, having first assessed whether they are eligible for a loan or a grant which depends upon their circumstances, and their situation: Example: a small loan repayable over a period up to 2 years which gives a sense of control and improves self-confidence, to buy, for example: a household appliance, equipment to start a job or school uniforms.	Direct referral of via a professional	<a href="https://nils.org.uk/">https://nils.org.uk/</a>
<b>Community Care Award (CCA). Exceptional circumstances award (ECA).</b>	<u>Emergency welfare support</u> . Supporting vulnerable individuals to live independent lives by supporting moves and providing essential equipment, e.g. Care leavers or those at risk of homelessness.	Must be over 16. Referral via application form	01432 383838
<b>Herefordshire Community Fund</b>	<p>Fund development to give local communities an improved quality of life. Handle funds on behalf of Government, Big Lottery Fund and other national organisations. Can give Government-funded grants and get GiftAid on donations destined for small organisations not registered as charities, who would otherwise be ineligible. While grants just for individuals or families can't be awarded, provisions such as emergency food parcels can be purchased and distributed to beneficiaries. For example, foodbanks that are low on supplies of specific items</p> <p>WHO CAN APPLY FOR GRANTS?</p> <p>Voluntary and community organisations, including, but not limited to...</p> <ul style="list-style-type: none"> <li>•Registered charities, including charitable incorporated organisations. <ul style="list-style-type: none"> <li>•Constituted organisations and non-registered charities</li> </ul> </li> <li>•Community interest companies and community benefit societies (Community Foundations can use their own policy).</li> <li>•Parish and town councils (if the funded activity is not deemed part of their statutory duties). <ul style="list-style-type: none"> <li>•Parent Teacher Associations (PTAs).</li> </ul> </li> <li>•Churches and other religious organisations (if the funded activity is not deemed to be proselytising).</li> </ul>	On-line application Form	<a href="https://www.herefordshirecf.org">https://www.herefordshirecf.org</a> 01432 272550

<p><b>Keep Herefordshire warm Advocacy service</b></p>	<p>If you are aware of a person struggling to pay energy bills, this service. Energy Advocate works as part of Keep Herefordshire Warm covering Monday to Thursdays.</p> <p>The Keep Herefordshire Warm service is a partnership between Severn Wye Energy Agency and Herefordshire Council. It provides free local home energy advice to households across Herefordshire.</p> <p>By offering everything from simple home energy advice and tariff switching, to helping households access grants for insulation, heating, boilers and renewable energy – we help reduce bills, improve wellbeing and prevent avoidable illness.</p>	<p>Direct</p>	<p>Email <a href="mailto:advocate@severnwey.org.uk">advocate@severnwey.org.uk</a></p> <p>Phone 0800 677 1432</p>
<p><b>Herefordshire Community Recycling and reuse group</b></p>	<p>Clothing, bedding, toys &amp; books, furniture including beds, sofas, chairs, fridge, cooker, microwaves all donated free to help create new homes for struggling families.</p>	<p>Direct</p>	<p>Via Facebook</p>
<p><b>Herefordshire Housing</b></p>	<p>Support and guidance for tenants. Range of services available, such as debt management.</p> <p><b>Herefordshire Home Point:</b> Welcome to Herefordshire Home Point the choice based letting scheme set up in partnership between Herefordshire Council and the main housing associations who have properties available to let across Herefordshire. The aim is to give you more choice in deciding where you want to live.</p> <p><b>Connexus Young Person Service</b></p>	<p>Self-referral</p>	<p>0300 777 4321 <a href="http://www.hhl.org.uk">http://www.hhl.org.uk</a></p> <p>Telephone number: 01432 260300 open 10am- 3pm Monday-Wednesday. Website: <a href="https://www.home-point.info/">https://www.home-point.info/</a></p> <p>Contact herefordypp@connexus-group.co.uk for completed referrals or for more information. Or visit <a href="https://connexus-group.co.uk/document/referral-form-outreach-and-mediation-services">https://connexus-group.co.uk/document/referral-form-outreach-and-mediation-services</a> to complete a referral form</p>



<p><b>Homelessness</b></p>	<p>If you are homeless or think you are going to be, we can provide much needed support at what is a frightening and traumatic time.</p> <p>We can advise you of your housing rights and provide advice on any welfare support you can get, including housing benefits. We can also negotiate with your landlord or friends and family to help you stay in your accommodation. We can help you with your housing options so you can secure accommodation that meets your needs.</p> <p>If you are under 18 and homeless, please call our Multi Agency Safeguarding Hub (MASH) team on 01432 260800 and ask to speak to the duty social worker. Please tell us if you are a care leaver.</p>	<p>Self-referral</p>	<p><a href="https://www.homeless.org.uk/homeless-england/service/herefordshire-council-housing-solutions-team">https://www.homeless.org.uk/homeless-england/service/herefordshire-council-housing-solutions-team</a> 01432 261546 or 01432 261547</p> <p><a href="https://www.herefordshire.gov.uk/housing-3">https://www.herefordshire.gov.uk/housing-3</a></p>
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<p><b>Families affected by domestic abuse</b></p>			
<p><b>Women's Aid (West Mercia)</b></p>	<p>WMWA exists to support women and children affected by domestic abuse in Herefordshire, Worcestershire and Shropshire working with victims of domestic abuse. Courses are for women that are victims of domestic abuse.</p>	<p>Referral direct from family or Early Help Assessment Key Professional</p>	<p><a href="http://westmerciawomensaid.org/">http://westmerciawomensaid.org/</a> 0800 783 1359 0800 980 3331</p>
<p><b>VESTA</b></p>	<p><b>Polish Domestic Violence Helpline.</b> Help for Polish victims and perpetrators of domestic abuse to reduce their fear of speaking up about their experiences and guide them to the most appropriate support. Help them understand the nature of abuse, its impact on their children and empower them to move forward with their lives. <b>On-line guidance, specialist family support, signposting to other organisations with Polish speaking professionals</b></p>	<p>On-line advice Contact direct</p>	<p><a href="https://www.vestasfs.org/domesticviolence">https://www.vestasfs.org/domesticviolence</a></p>

<b>Men's DV helpline</b>	<p style="text-align: center;"><b>West Mercia Men's Domestic Abuse helpline</b></p> <p>If you are a male and experiencing domestic abuse and need information, advice or support. The Helpline can be contacted 24/7, it is free and completely confidential</p>		Tel: 0800 0149082
<b>DRIVE</b>	<p style="text-align: center;"><b>Men &amp; Masculinities - A New Domestic Abuse Perpetrator Service</b></p> <p>The Cranstoun Group is a charity empowering people to live healthy, safe and happy lives. They work with service users, families and communities, helping them to make positive changes.</p>	Self-referral or via referral form	<a href="http://www.cranstoun.org/drive-worcestershire">www.cranstoun.org/drive-worcestershire</a>
<b>DV Assist</b>	<p><b>Domestic Violence Assist</b> is available to provide immediate emergency help to victims of domestic violence.</p> <p>can help you:</p> <ul style="list-style-type: none"> <li>• Arrange &amp; Apply for either a: <ul style="list-style-type: none"> <li>○ Non-Molestation Order</li> <li>○ Occupation Order</li> <li>○ Prohibited Steps Order</li> </ul> </li> <li>• We will confirm your eligibility for public funding, if applicable, using <a href="http://civil-eligibility-calculator.justice.gov.uk">http://civil-eligibility-calculator.justice.gov.uk</a></li> <li>• Direct you to a specialist Legal Aid Agency approved solicitor.</li> </ul>	Self-referral via Website	<a href="https://www.dvassist.org.uk">https://www.dvassist.org.uk</a> Tel: 0800 195 8699

**CDA S  
(Run by West  
Mercia Women's  
Aid).**

**CRUSH** is a structured programme of group support and empowerment for young people in the age range of 13 – 19 who have witnessed, experienced or are at risk of domestic abuse.

CRUSH aims to help young adults gain the skills, knowledge and tools to be able to avoid abusive relationships and exit an abusive relationship safely. The CRUSH Programme is suitable for young people of both sexes and can be helpful to those who are vulnerable to domestic abuse and also for those who are beginning to show signs of controlling behaviour.

**Helping Hands** is a preventative education programme for primary school aged children at key stage two and three. The overall aim of the programme is to: Increase children's understanding of feeling safe and to explore and promote behaviours which will contribute to a safe environment

**1:1 support (formerly Children's Independent Domestic Violence Advisor).** DV support for children and young people that are unable to attend group for a specific reason such as having low resilience & protective factors vs high vulnerability and adversity.

On line  
referral  
form

0800 014 9094

<http://westmerciawomensaid.org/>



<b>KOOTH</b>	An on-line mental well-being service commissioned by Herefordshire Council for 11-18 year olds. Kooth is a transformational digital mental health support service. It gives children and young people easy access to an online community of peers and a team of experienced counsellors. Access is free of the typical barriers to support, no waiting lists, no thresholds, no cost and complete anonymity.	Register on-line	<a href="https://www.kooth.com">https://www.kooth.com</a>
<b>Tree of Life counselling</b>	Tree of Life offers one-off, short term or longer term, individually tailored approaches to individuals and youth organisations. Works with 16 -85+ with issues such as depressions, addiction, DV, sexuality, bereavement and health issues such as chronic pain.	Available through 'No Wrong Door' or direct	<a href="mailto:Linda.treeoflife@outlook.com">Linda.treeoflife@outlook.com</a> 07450187916
<b>Adults Mental Health Helpline</b>	24-hour mental health support in Herefordshire – the service provides telephone and support, guidance and advice for people of all ages experiencing emotional distress or anxieties.	Direct	0808 196 9127
<b>Health care services for children</b>	Support for families with health, child development and parenting related issues.	Direct or Via Key Professional	<a href="https://www.wyevalley.nhs.uk/services/community-services/health-visiting.aspx">https://www.wyevalley.nhs.uk/services/community-services/health-visiting.aspx</a>
<b>Hereford recovery Service (Turning Point)</b>	Offer information, advice and support for people with drug and alcohol issues. There is a young people's service for those aged 11+. To support people to overcome their issues and develop the skills necessary to go on to live a fulfilling life in recovery. Also support the families of people with substance misuse issues.	Referral direct from family or Professional referral (CHAT)	01432 802487 <a href="http://www.turning-point.co.uk/herefordshire">www.turning-point.co.uk/herefordshire</a>

<p><b>Now We're Talking (for healthy minds)</b></p> <p><b>Herefordshire MIND</b></p>	<p><b>Now We're Talking (previously known as Let's Talk)</b></p> <p>If you live in Herefordshire or Worcestershire and feeling anxious, worried or stressed you can contact the Healthy Mind team. They offer free and confidential support including:</p> <ul style="list-style-type: none"> <li>• Online therapy which you do at your own pace and in your own time</li> <li>• Groups and Courses where you can share (as much or as little as you wish) and learn from other people <ul style="list-style-type: none"> <li>• Or more traditional 1:1 support</li> </ul> </li> <li>• For more details visit the Now We're Talking website</li> </ul> <p>Herefordshire Mind is a local mental health charity. They are there to support you if you are stressed, depressed or worried about yourself or someone else. They will listen, give support, and fight your corner.</p>	<p>Referral from GP or self-referral</p>	<p>01905 763333</p> <p><a href="https://www.healthyminds.whct.nhs.uk/home">https://www.healthyminds.whct.nhs.uk/home</a></p> <p><a href="https://herefordshire-mind.org.uk/">https://herefordshire-mind.org.uk/</a></p> <p>01432 271643</p> <p><a href="mailto:info@herefordshire-mind.org.uk">info@herefordshire-mind.org.uk</a></p>
<p><b>Perinatal Mental Health Team</b></p>	<p>The perinatal service is for woman aged 16 or over who are planning a pregnancy , currently pregnant or are within a year of having a child. They must also meet one of the following criteria</p> <ul style="list-style-type: none"> <li>• They are severely mentally unwell during pregnancy or within one year of childbirth <ul style="list-style-type: none"> <li>• Have a past history of severe mental illness</li> <li>• Have a past history of perinatal mental health illness</li> </ul> </li> <li>• Have a family history , in a first degree relative , or bi polar affective disorder</li> <li>• Have the above presentation and would like to attend a preconception counselling session</li> </ul>	<p>Direct or from Midwife</p>	<p>01432 842200</p> <p><a href="https://2gnft.perinatalmentalhealthhereford@nhs.net">2gnft.perinatalmentalhealthhereford@nhs.net</a></p>

<b>Maternal Mental Health Service</b>	<p>Assess and treat patients who have a moderate-severe/complex mental health difficulties associated with loss and trauma occurring in the maternity/perinatal/neonatal context (including parent-infant relationship), who do not meet the criteria for perinatal mental Health Service.</p> <p>Provide consultation, where the referral criteria is met. To offer advice, signposting and/or offering targeted interventions.</p>		<a href="mailto:whcnhs.maternalmhs@nhs.net">whcnhs.maternalmhs@nhs.net</a>
<b>ICON – Infant crying support</b>	<p>Remember – This phase will stop! Be an ICON for your baby and cope with their crying. Babies Cry, You Can Cope!</p> <p><b>I</b> Infant crying is normal and it will stop</p> <p><b>C</b> Comfort methods can sometimes soothe the baby and the crying will stop</p> <p><b>O</b> It's OK to walk away if you have checked the baby is safe and the crying is getting to you</p> <p><b>N</b> Never ever shake or hurt a baby</p>	<p>Self-referral</p> <p>Contact health Visitor for more information</p>	<p><b>CRY-SIS National Help Line: 08451 228669</b></p> <p>Lines open 7 days a week, 9am-10pm</p> <p>Remember – if you are concerned that your baby may be unwell, contact your GP or NHS 111 (go to 111.nhs.uk or call 111- the service is available 24 hours a day, 7 days a week).</p> <p><b>In an emergency, ring 999.</b></p> <p><a href="http://www.iconcope.org">www.iconcope.org</a></p>
<b>Bereavement Support and Advice</b>	<p><b>CRUSE</b>-Bereavement support offered free and confidential provided by trained volunteers –</p> <p><b>Phoenix</b> -Advice, guidance and support for children aged 5 to 21 years old throughout Herefordshire</p> <p><b>St Michael's Hospice</b> –Support for families experiencing emotional, social, practical and financial difficulties through bereavement</p>	<p>Self-referral</p>	<p>01432 359469</p> <p>01432 264555</p> <p>01432 851000</p>
<b>Speech and language</b>	<p>Children centre services can provide support through Bookstart, Let's talk with your baby and various other sessions to promote communication.</p>	<p>Through an Early help assessment</p>	<p><b>Bromyard Hope Centre</b> 01885 488495</p> <p><b>Golden Valley</b> 01432 383860</p> <p><b>South City</b> 01432 383860</p> <p><b>North City</b> 01432 383430</p> <p><b>Kington</b> 01432 383340</p> <p><b>Leominster</b> 01432 383340</p> <p><b>Ross</b> 01432 260700</p>

<b>Speech and language</b>	<b>BBC Tiny Happy people.</b> Online support and activities to promote pre-school children with communication skills	No referral	<a href="https://www.bbc.co.uk/tiny-happy-people">https://www.bbc.co.uk/tiny-happy-people</a>
<b>Healthy Lifestyle Trainer Service</b>	The Healthy Lifestyle trainer service is a free, confidential service offering practical advice and support to people who want to – lose weight, get fitter, cut down on alcohol, eat healthier and stop smoking. The Healthy Lifestyle trainers offer one to one support to help people who are struggling to make changes to their lifestyle.	Self-referral	01432 383567 <a href="http://www.herefordshire.gov.uk/health-improvement">www.herefordshire.gov.uk/health-improvement</a>
<b>Marches Family Network</b>	Provide term time and holiday Play days, Summer Play Schemes or the After School Buddying – our programmes and dedicated carers cater exclusively for the needs of the children and young people in our care. Providing social opportunities, respite and help for disabled children and assistance, friendship and advice for their families in Herefordshire and South Shropshire.	Contact Direct	01568 614908 <a href="http://www.marchesfamilynetwork.co.uk/">http://www.marchesfamilynetwork.co.uk/</a>
<b>DMWS – Medical Welfare Service</b>	Welfare support for members of the armed forces community. DMWS Welfare officers are highly trained professionals, often from a military background providing support to families of frontline workers.	Contact direct	Herefordshire families welfare officer Lee Bayley Email: <a href="mailto:lbayley@dnws.org.uk">lbayley@dnws.org.uk</a> Tel: 07384 826929
<b>Martha House Trust</b>	Martha House provides life long, residential and respite care for profoundly disabled children and adults. Activities within the community to ensure our residents have a good quality of life. Hydrotherapy pool. Physiotherapy including pastoral and facial oral track therapy. Sensory therapy	Contact Direct	01432 279314 <a href="http://www.marthatrusthereford.co.uk">http://www.marthatrusthereford.co.uk</a>



<p><b>Mediation</b></p>	<p>Provides support to families experiencing emotional difficulties in regards to separation and divorce, and offers a mediation service to support families to discuss and resolve their difficulties and disputes. This service is only free to those families eligible for Legal Aid.</p> <p><b>Wye Valley Mediation.</b>  <b>Mediation Hereford</b>  <b>Talk mediation</b></p> <p><b>Relate:</b> We're the largest provider of relationship support in England and Wales and we help millions of people every year to strengthen the relationships that mean the most to them. We have centres across England and Wales and a network of licensed local counsellors offering in counselling in person, over the phone and online. And if you're not quite ready to speak to anyone yet, we have loads of self-help resources to get you started on your journey. Our services include relationship counselling for individuals and couples, family counselling, counselling for children and young people and sex therapy. We are governed by a Board of Trustees, all of them volunteers, who are committed to helping everyone have healthy and happy relationships.</p>	<p>Contact Direct</p>	<p>01432 806222  <a href="http://www.wyevalleymediation.co.uk">www.wyevalleymediation.co.uk</a></p> <p>Mediation Hereford  01432 264087</p> <p>Talk mediation  01432 344666</p> <p><a href="https://www.relate.org.uk/">https://www.relate.org.uk/</a></p>
<p><b>Megan Baker House</b></p>	<p>Provide conductive education for children with motor disorders from 0 to 19 years of age.</p> <p>Provide support through mentoring for parents. Provide training i.e. specific disabilities, supporting children in classroom setting.. Work experience setting. Intensive 'block therapy' sessions in holidays.</p>	<p>Contact Direct</p>	<p>01568 616179  <a href="http://www.meganbakerhouse.org.uk">http://www.meganbakerhouse.org.uk</a></p>
<p><b>Multiple Sclerosis Support</b></p>	<p>Herefordshire based HMSST can help by being an additional provider of financial assistance for those in the local community who face living with MS. Looks at all level of support, including educational grants for young people in secondary education, including those with family members affected by MS.</p>	<p>Self-referral</p>	<p>084502576778  <a href="http://www.hmsst.org">www.hmsst.org</a></p>
<p><b>SENDIAS</b></p>	<p>Formerly Parent partnership Scheme. Information, advice and support to parents and carers of children and young people up to the age of 25 who have a disability and/or special educational needs They offer an impartial, confidential and supportive service for parents and carers.</p>	<p>Self-referral</p>	<p>01432 260955  Email: <a href="mailto:sendias@herefordshire.gov.uk">sendias@herefordshire.gov.uk</a></p>
<p><b>Sexual Health services</b></p>	<p>Advice on sexual health and sexually transmitted diseases. They provide free sexual health screening for anyone concerned about sexually transmitted infections. They also offer free condoms and free medication</p>	<p>Self-referral</p>	<p><a href="http://www.knowyourstuff.nhs.uk/herefordshire/clinics">http://www.knowyourstuff.nhs.uk/herefordshire/clinics</a></p> <p>01432 266908</p>

<p><b>The Cart Shed</b> <b>The young Cart Shed</b></p>	<p>A charity that offers opportunities to try something new and improve well-being; to find a place of calm in a supportive environment. Run by tutors and occupational therapists.</p> <p>The Young Cart Shed for younger children. Team of Young Cart Shed tutors, health professionals and volunteers work with schools, health professionals and parents of home-educated children to provide a space to share in activities and gain appropriate support as and when needed.</p>	<p>Contact Direct</p>	<p>07796 421373 <a href="http://www.thecartshed.co.uk/">http://www.thecartshed.co.uk/</a></p>
<p><b>Portage</b></p>	<p><b>Herefordshire Portage service:</b> The Portage Early Education Programme, is a home teaching scheme for families with a pre-school aged child, between 0 and 4 years old, who may have special educational needs or disabilities. A portage worker from Herefordshire Council, will liaise with parents to identify long term goals, before starting to take small steps to support the child with their development. The aim of each home visit, is to decide on a play based activity, which is grounded in everyday situations, which the whole family can enjoy and practice together, to provide fun and success for the child.</p>	<p>Professional referral</p>	<p>Telephone number: 01432 383166. Email address: earlyyears@herefordshire.gov.uk Website: <a href="http://www.herefordshire.gov.uk/local-offer-parents-carers/early-years-childcare-children-special-educational-needs-disabilities/2">www.herefordshire.gov.uk/local-offer-parents-carers/early-years-childcare-children-special-educational-needs-disabilities/2</a> To find out more about portage, take a look at the National Portage Association website</p>